



June Shining Moments

DJ Evans & Joann Markin-Just the 2 of them on a Saturday morning and showing great teamwork to get the residents up and ready for the day!-*From Mary Diefenthaler*

Ben Eldred-Ben knew my grandma was having a difficult day. He put country music on for her and gave her his speaker to try to ease and relax her mind some. Ben has been an excellent nurse during this transition! We are very appreciative of his work. -*From a Resident's Family.*

Cathy Smarkel-from housekeeping, took the time to sit down with a resident to go through her memory book with her. She was very upset and Cathy stopped cleaning the dining room so the aides could care for other residents.-*From Meleny Bonnell*

Candi Cousino-I had a resident concern during the middle of my dinner med pass and Candi came down and finished passing my meds for me. I didn't even have to ask, she just volunteered. It was greatly appreciated. -*Alisha Fouke*

Devin Santiago-Checking our COVID-19 protocol with me prior to take a resident back from the ER. Loved his forward thinking in protecting our residents and staff. -*From Lisa Dobbolare*

Brenda Lochotzki, Kim Geldien, Cora Jess & Sandi Glauser-for providing additional coverage to the front desk from 5am to 7pm, to scan our employees for their temperature. -*From Kendra German*

Kim Geldien-Reminding staff to wear their masks coming in and out of the facility. -*From Kendra German*

Meleny Bonnell-asking for help to get Memory Care residents out for some fresh air. *From Kendra German*

Carla Scott, Bre Van Ness, Meleny Bonnell-taking memory care residents outdoors for a bit of fresh air. -*From Kendra German*

Megan Finn-for coming down to Station 2 for a few hours to help when we were staffed challenged. She also did my lunch med pass for me while I was sending a resident to the hospital -*Alisha Fouke*

Kaitlin Mason-for always answering any walkie talkie requests I have if it's for her or not. -*From Brenda Lochotzki*



Sheila Hudson-for going above and beyond her weekend admin duties to help with what she could while staff challenged -*From Alisha Fouke*

Sarah Wagner - Lisa D. observed her doing excellent hand hygiene (not knowing that Lisa was behind her and observed her) -*From Jen Litz*

Nancy Ibos - She is very diligent about educating the nurses aides about PPE and facilities policies. -*From Jen Litz*

Meleny Bonnell-doing some yard work around Riverview to help make it look nice. -*From Cara Densic*

Sarah Wagner- tie-dyeing masks for dietary and housekeepers-*From Jane Wolf*

Michelle Ulrich-bought a resident in a cake for her birthday and had a party for her since her family couldn't come in.-*From Jane Wolf*

Nancy Ibos- comforting a resident's daughter who was worried about doing a window visit, concerned it would upset her mom. Nancy provided reassurance that we would take care of the resident and that she should not feel bad about visiting. She did a wonderful job comforting the family.-*From Jane Wolf*

Shelly Miller- helped me out with a resident who needed repositioned, she stopped what she was doing to assist the resident. -*From Jane Wolf*

Val Meinke- she was going in to see a resident who I was delivering breakfast to, she offered to set up the tray. Later I had passed back by the room on my way through and she was just being so patient and kind to this confused resident it was really a nice moment to see. And later that day I overheard a resident ask for the vending machine room and she offered to go get pop for the resident, which she did and brought it back to the station. I know she is always super nice and helpful but just wanted a shout out for her :) -*From Jane Wolf*

Nancy Ibos-has some residents she could tell she needs a little "pick me up", she called these families and ask if they could put together a little "care package". When the families ask what to send she gave ideas of things that particular resident would like. -*From Kendra German*

Lisa Woods-helped Riverview and Senior Resources at the same time!-*Jane Wolf*

Jolene St. Clair-Helped Lisa with cleaning the pots and pans, while Lisa was cooking for both Riverview and Senior Resources. *From Jane Wolf*

Nelson Duty-Replaced a resident's mirror that fell and broke. *From Amy Duty*



Patty Rizzo-She has been doing a great job of making sure all our guys look good in the facility!-*From Meleny Bonnell*

ViewCrew-Not only is our facility COVID-19 Free we are also deficiency free in our facility's focused Infection Control! Way to go #ViewCrew!!!!-*From Kendra German*

Denise DeTray-planted flowers in the courtyard for the resident's enjoyment!!-*From Brian Coil*

Michelle Ulrich-She got our Assisted Living ladies all prettied up for an outing for ice cream and a scenic drive to the lake!-*From Kendra German*

Candi Cousino-For assisting so one of her aides could go to another station to assist. -*From Amy Duty*

Patty Rizzo & Megan Finn-Handling our Rehab Unit on their own until they could get an extra Assistant.-*From Amy Duty*

Patty Rizzo-Worked extra hours to help get our schedule covered!-*From Amy Duty*

Mark & Tammy Coppeler and Family-For a great Father's day Drive Thru Fishing Truck!! Came to both the 10am and 2pm event!-*From Kendra German*

Nelson Duty-From coming in special to lead the Father's Day Drive Thru and bringing his furry friend for the second event!-*From Kendra German*

Amy Duty, Cara Densic, Meleny Bonnell, Will Clymer, Sheila Hudson, Megan Knecht, Robin Pfeiffer, Mary Diefenthaler, Lisa Barrett-for coming in on Father's Day and getting all residents interested in fresh air, distanced outside!-*From Kendra German*

Tiffany Hagan and LeAnna Beaver-On 6/20 my girls, went above and beyond the normal great care given to our residents. With being staff challenged and with some extra needs from our residents; they stayed calm and everything and everyone was cared for with excellence.

Amazing women. I am proud to be part of the team on this unit and on days like this, I am reminded that STNAs are the light in the Lighthouse. Way to go ladies and thank you! -*From Candi Cousino*

Tiffany Hagan-Have I explained how awesome Tiffany is? So, its 6/21 and staff challenged. It was her and an orient on station. Tiffany amazingly took care of the Lighthouse unit residents while training. No complaints from her. In fact; smiles from staff and residents all day. I'm going to say it again; Tiffany is AWESOME!! We are blessed!-*From Candi Cousino*





Meleny Bonnell-for helping a resident clean out her closet, painting her nails and spending extra time with her. -From Carla Scott
Megan Finn-Calling families to participate in the Father's Day Drive Thru, and then having the residents out to see them!-From Kendra German

The entire #ViewCrew is going above and beyond helping our residents still find enjoyment in their day, with the cancelation of large group activities and visitation! If you have a staff member you would like to recognize please send your "Shining Moment" to Administrator, Kendra German,

kgerman@co.ottawa.oh.us

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Resident and family names are not included due to HIPAA privacy laws. But your "Shining Moment" will still get recognition in our newsletters

