OTTAWA COUNTY RIVERVIEW HEALTHCARE CAMPUS

January/February 2021

Riverview Breeze

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Dates to Remember:

January:

1	Happy New Year's
16	2nd Vaccination Clinic
18	Martin Luther King Jr. Day (Administrative Offices will be closed)
24-30	Activity Professional's Week

February:

31-6	Pride in Food Service Week
6	3rd Vaccination Clinic
15	President's Day (Administrative Offices will be closed)

What does 1/24 Mean to you?

2020 has been a long year, but the #ViewCrew kept up the fight against COVID, changed protocols as soon as the announcements were made and gave personal and professional sacrifices to keep themselves, their families and our residents protected from COVID-19! So, what does 1/24 or January 24, 2021 mean to us? For 93% of our residents and 54% of our staff (Riverview, Concept Rehab, Agency STNAs, Salon Contractors and Senior Resources), this is the day of immunity from our COVID-19 Vaccine. While nothing may change immediately, we will still be required to wear masks for a bit longer, it is the beginning of the end to all we have been doing in 2020! This vaccine means that soon our visitation will be able to resume, N95 will not need to be worn by our staff who have taken the vaccine, and staff and residents can be confident they can return to "normal" with little to no concerns about being infected by the COVID virus.

While we wait for final guidance how the vaccine will affect all the guidelines we have been dealing with, we have been discussing what this means internally to those who do not get the vaccine. We did have a few residents who chose not to take the vaccine, we also were unable to deliver the vaccination to our Short Term Rehab residents, we are working with our pharmacy on possibly offering this in the 2nd and 3rd clinic. Once a staff member reaches their immunity date, they will only be required to wear a surgical mask, unless working with a quarantined resident, otherwise an N95 or equivalent will be required.

The vaccine is a tradeoff with current precautions to protect you and those around you If you have chosen not to take the vaccine, these precautions will need to continue.

So if 1/24 doesn't mean anything to you, your next important date is 2/14! And no, not because it is Valentines Day, but because you have the opportunity to make this YOUR immunity date! You can still decide to take part in the vaccine given on Saturday, January 16 with your second dose being Saturday, February 6. If you are interested in this vaccination, please let Kendra German, Administrator, know. Your vaccine will be covered at no cost to you!

If you do not take this vaccine at this time, with Riverview, you will not have another opportunity until the vaccine is available to the general public. It is believed this will not occur until the spring, possibly even as late as early to mid summer!

Please consider wiping out the concern of COVID-19 our residents and staff, by joining us in our Vaccination Clinics!

Happy 150 years' to Riverview!

2021 will be a very special year here on the Riverview Campus! And we are hoping the COVID precautions will open things up more so we can celebrate appropriately! Riverview will celebrate 150 years of service to Ottawa County and the surrounding areas!

In 1871, the origin of Riverview opened, The Ottawa County Infirmary". The infirmary was operated and owned by the county government and was a 3 story farmhouse and had a capacity for 42 people. While some of the "inmates" as they were called at the time, did have health issues, it was also a place to live, for people of all ages, that had no where to go. Often those living in the house would do the cleaning, laundry, cooking, farm work etc., to help subsidized their pay!

In 1964, The Brand New Riverview Nursing Home was built and is the original part of our current building! The new home was comprised of 98 bed, 46 of which were classified as "nursing

In 1981, the Multipurpose Room was added on, not only for nursing home activities but also as a Senior Center for the community.

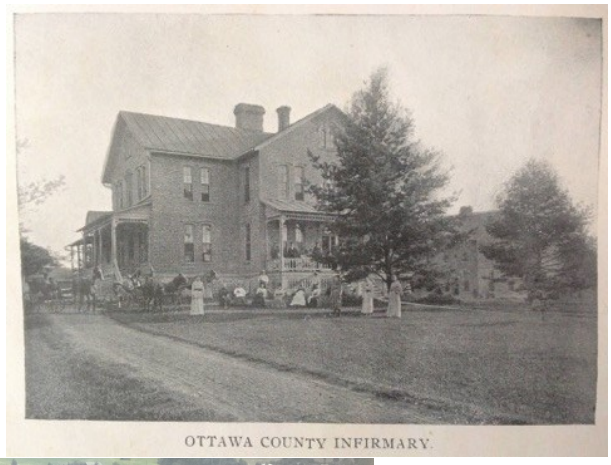
In 1984 The facility add 56 more beds, dining room and kitchen project totaling $2.5 Million.

As demand for senior housing grew, with no idea of the concept of Assisted Living, Riverview took on it's second largest renovation in 1995, adding what is now stations 1, 2 and part of 3 as well as a new front lobby, chapel The 30 bed dementia unit opened in 1995 and a 24 bed sub-acute unit opened in 1996.

In November of 2008, the Riverview Levy was put on the ballot with a "renewal and addition" as the facility continued to lose money and more revenue was needed to support current operations. The levy was voted down and Riverview faced deeps cuts in its operations and layoffs of staff. Nursing Stations 4 and 5 were closed to support these cuts. After cutting 1.5 million from our budget, we were able to go back on the ballot in 2009 and win a .5 mil levy, that has been on the ballot every 5 years since!

When the debt from the loan on the early 90's renovation was paid off the facility began, what would be it's biggest renovation adventure. This was a $10 million renovation, which transformed the front lobby into TownSquare, gave the facility a new memory care and short term rehab nursing unit and added Assisted Living to the campus! Hartford on the River took it's first residents on March 1, 2020, and then closed to new admissions with the start of the COVID –19 world pandemic!

Through all the ups and downs, Riverview has continued to have a strong reputation of quality care and services to our residents and families. We look forward to reminiscing this year on Riverview's past and all that we are building to become in the future.


OTTAWA COUNTY INFIRMARY.

Top: the Ottawa County Infirmary, established in 1871.

Far Left: Orginal "Riverview Home" built in 1946

Left: Completion of the 1995 additions to "Riverview Nursing Home"

COVID-19 Testing & Precautions

Our testing is not only based off of anyone within our facility testing positive, but also the Ottawa County Positivity Rating. This rating is calculated by CMS (Centers for Medicare/Medicaid Services) weekly, and looks at all Ottawa County Residents who are tested for COVID-19 and the percentage of those who test positive for COVID. As long as our county is testing above 10%, our staff is required to test twice a week! Our county is currently at 27.2%. This means, regardless of any positive cases in our facility, Riverview will continue to test employees and contractors twice a week. Contractors who do not have regular contact inside our facility will either need to have a Rapid test done prior to entry or show proof of a test done within 3 to 4 days of entering Riverview.

We are required to continue this bi-weekly testing two following weeks after our county decreases in positivity rating. We believe that this means we will be testing staff biweekly through the month of January.

We are only required to test resident IF we have a positive staff member or contactor who has given exposure to our residents. If a staff member has not been present within 2 days of their positive or 2 days prior to the onset of symptoms, they are not considered an exposure risk to our residents. (We are currently in outbreak testing, due to staff positives on December 31). As of January 4, all residents continued to test negative

Quarantined Residents: This is any resident who is a new admission or has had a recent hospital stay. These residents will be required to receive all services in their room and transmission based precautions with PPE should be used; N95: Eye Protection, gown and gloves.

Exposed Residents:

If it is determined a resident has been exposed to a positive COVID person, they will be quarantined to their units! This means the dining rooms will be open, but only to 1 station at time and residents will be socials distanced at least 6 feet apart. Activities can occur in the doorways. All staff will be required to wear an N95 in these areas, eye protection, use a gown and gloves when entering the room or providing care to the resident.

Face Covering:

When working with non-quarantined, non-exposed residents. Staff who have been vaccinated can use their surgical mask after 7 days following their 2nd dose of the COVID-19 vaccine. Staff who chose not to use the vaccine or are not 7 days past their 2nd dose will be required to wear an N95 masks at this time, while community spread is so high. Regardless, of vaccination within our facility, our guidance is still to require facial coverings of at least a surgical mask, until we are notified of a change. We also do have some residents who chose not to be vaccinated were not permitted to be vaccinated (Short Term Rehab)

Eye Protection:

With the state rating Ottawa County as "Red" on the Public Safety map, all employees entering a resident area or in the presence of a resident, must be wearing eye protection (goggles or face shield).

Resident Face Coverings:

When residents are out of their rooms or receiving care from a staff member, they should have their nose and mouth covered with a cloth face mask as an additional level of protection.

If a resident is leaving the building for an appointment, they must wear a surgical mask while they are off the campus.

Protocols and guidelines continue to change, and we will believe more will be changing as more vaccine is made available to Nursing Home staff and residents. Please stay tuned and ask any questions or concerns you have to your direct supervisor or Infection Preventionist, Jen Litz, RN, BSN.

Latest CMS Positivity Ratings: More Counties Open for SNF Visitation.

Information from the Ohio Health Care Association (OHCA).

Another hot topic is when Ohio long-term care facilities will reopen for family visits to residents, outside of compassionate care visits that were required all along. For SNFs, the issue is controlled by a CMS directive that requires in-person visitation in SNFs located in counties with low or moderate COVID-19 positivity levels (green or yellow) and, according to the prevailing Health Department (ODH) interpretation, prohibits it in counties with high positivity (red). In addition, visitation turns on whether or not the facility had new COVID-19 cases in the past 14 days.

With a positivity rating above 10%, no Long Term Care Facility in Ottawa County is permitted to have indoor visitation.

Thank you Auxiliary at Riverview!

December 20, 2020

This year has certainly been a challenge for all of us, but especially for the residents and staff at Riverview Healthcare Campus! They have done an excellent job keeping COVID under control. The Auxiliary has also been trying to do a few things to brighten their days during this pandemic.

Thanks so much to Brenda Lochotzki who has been our "insider" and has been so helpful during this time.

The gift shop, of course, has been closed and Easter decorations were in the window for a l-o-n-g time, but thanks to Brenda and Kim Geldien, the bunnies and spring decorations were put away and fall decorations were put up. Now everyone is wished a Merry Christmas as they go by!

On both Mother's Day & Father's Day, gifts were given to all residents – bud vases and flowers for all the women on Mother's Day and caps, toothbrushes, and tissues for all men on Father's Day.

Brenda and Lisa Barrett took a cart filled with ice cream and delicious toppings for all residents and staff to celebrate July 4th.

For Halloween, residents were all given a goodie bag with home baked frosted pumpkin cookies and candy. Baskets were taken to nurses stations filled with goodies for staff to enjoy.

For Thanksgiving, a goodie bag was given to all residents with a small gift and home-baked frosted turkey cookies. Thanks to Bonnie Schimming for baking the delicious cookies (Karen Schanke helped decorate them!) and Brenda for making gift tags, filling, and distributing the bags.

A big thank you to Thrivent Financial members for applying for Action Grants to support many of these projects!

The contractor who came quarterly to clean the Bird Aviaries was unable to come during the pandemic and many thanks to Brenda Lochotzki and Kelly Schwan for purchasing materials and cleaning the aviaries. We did lose several birds during this time, but hopefully we can replace them in the future.

Plans are underway for Christmas gift bags for residents. Thanks to Linda Apling, Bonnie Schimming, and Brenda Lochotzki for coordinating this project!

The new life member board that has been on order for a long time was delivered early in December in memory of Margaret Webb (Kendra's grandmother who worked at Riverview many years). Margaret's family has covered the cost of the board.

Here's a couple ways you can help… send Christmas cards to residents especially your "Card Pal" that was in your January newsletter. If you don't remember who that was, just address it to Resident in Station 1 or 2, etc. If you have any extra 2021 calendars, you can drop them off between the two doors at the main entrance and they will be made available to residents.

Hope all of you are doing well and hope to see you in 2021. Have a safe and happy Holiday!

Karen Schanke, Auxiliary President

January/ February Celebrations

Resident Birthdays:

**Residents who have elected a "no Media" or "no Volunteer Listing" status, are not included on this listing.*

January:

10 Sharon Rofkar
12 Isabelle Deer
25 Rehva Wilburn

February:

2 Lillian Canter
9 Gwen Apling
13 Thelma Vailliant
15 Martha Cipiti
16 Goldie Dangler

Employee Anniversaries:

January

8 Amy Duty, RHIT, Medical Records Specialist (30 Years)
16 Jane Wolf, DTR, Food and Nutrition Director (14 Years)
22 Sharon Johnson, RN, Night Supervisor (24 Years)
Paige Smith, LPN (2 Years)
24 Dawn Smith, STNA/DayBreak (25 Years)
25 Genoveva Beaver, STNA (3 Years)
27 Margie Zunk, FSW/STNA (17 Years)
29 Krystin Berry, Food Service (7 Years)

February

1 Kim Geldien, Customer Service Specialist (21 Years)
2 Lisa Smith, STNA (4 Years)
5 Lisa Dobbelare RN, Director of Nursing (24 Years)
6 Megan Knecht, Food and Nutrition Manager (18 Years)
11 Kristy Norwalk, RN (13 Years)
21 Jordyn Spangler, STNA (1 Year)
24 Suzanne Barth, LPN DayBreak (16 Years)

Our Environmental Services Crew, hit the hallways with some Christmas Cheer!

Activities Professional's Week

January 24-30, 2021

The start of Riverview's Activity Department dates back to the mid 60's when the "Gray Ladies" a volunteer group would come in and lead activities for the residents of the facility. In 1967 card playing was "most certainly" allowed in the basement "card room: and in lounges". Instruction in crafts was provided every Wednesday morning under the guidance of Mrs. Rader of Elmore and her "assistants".

In a 1967, report it was suggested that due to "so few residents, particularly men, do not participate in recreation it was suggested a leader might be provided to promote this." The administrator at the time, Mr. Schau, suggested he would look into this "as time permits".

The following year, in 1968, it was reported again that, "Home Personnel does not have enough time to encourage recreational activities. Volunteer workers would be most helpful to residents by writing letters for them, reading to them and supervising outdoor activities in favorable weather."

While the records in our facility no longer mention much about the activities department we do know, in 1981, the Multipurpose Room was added on to the facility for resident activities, Adult Day Services, as well as the Senior Center.

In 1982, Current Activities Director, Lisa Barret, ADC, was hired and has remained in the facility since (38 Years of Service). Lisa is at least the 3rd Activities Director at Riverview that we are aware of. Lisa and her staff, currently Kelly Schwan, STNA, (11 Years of Service) and Amanda Lorentz, STNA, (2 Years of Service), normally, hold group activities, do activity assessments on residents likes and dislikes, and plan outings with the Riverview bus.

Of course, 2020, saw a shift in these activities as the world pandemic took its toll on resident activities as well. While the facility was not permitted to hold large group activities in our Multipurpose Room, Lisa and her

assistants, were able to transform multiple activities into safe “Doorway” activities, so that resident, while not together, could still enjoy some recreational activity. The department also left daily activity sheets on the unit to be done by residents to help occupy their time.

We thank Lisa, Kelly and Amanda for their flexibility in a difficult year, and being able to adapt so residents could still have something to look forward to! Another change in 2021 is, while we still encourage State Tested Nursing Assistants to become activity aides, we have also opened the position up to those who are not interested in becoming an STNA. We hope this will help to fill some of our openings we currently have in this department and assist Lisa and Kelly in spreading more fun throughout Riverview!

During the week of January 24-30, please show your appreciation to our Activities staff, as we celebrate “Activities Professional’s Week”, please thank our Activities Department for always bringing the fun into our hallways!

Left: Lisa Barret, ADC & Kelly Schwan, STNA; serve up door to door “Happy Hour” .

Right: Amanda Lorentz, STNA, celebrates Riverview’s 0 deficiency Infection Control Survey!

Do you know someone who would be a great fit to Riverview’s Activity Department! Please pass along the word…we have Full Time & Part Time OPENINGS!! All positions are 12 hour shifts, higher wage for those who choose to become STNAs, but not a requirement!

Thank you!

November Shining Moments

Meleny Bonnell-for doing evening activities with the residents. –From Lisa Barrett

Nancy Ibos-trying to problem solve recent concerns with a resident and came up with some solutions!-From Meleny Bonnell

Kylie Evans-had a busy morning and then a drill immediately following.-From Bre Van Ness

Candi Cousino-As a resident was actively passing she put some Aroma Therapy in his room and was reading scripture from his religious Bible. She "didn't want him to be alone". –From Lisa Dobbelare

Jodi Mittower- she included her residents in their Halloween theme and got her station so excited for something that is supposed to be tradition but isn't because of COVID. -From Bre Van Ness

Gigi Day and Jessica Brinkman- They both helped me move Mr. Jamison today from one AL room to another. No complaining they both jumped in to help and we were able to finish it quickly. It was so appreciated. –From Meleny Bonnell

Bre VanNess-for helping me with some paperwork to help get me caught up –From Meleny Bonnell

Bre Van Ness, Lisa Dobbelare, Cara Densic, Meleny Bonnell, Jen Litz-Quickly and efficiently tested all residents for COVID-19 with all negative results-From Kendra German

#ViewCrew-Quickly Adapting to new protocols for COVID-19-From Kendra German

Tracey Schiller-for assisting delivering new COVID information for Residents to ensure they received it-From Lisa Barrett

Kaitlyn Mason & Will Clymer-for getting all the hooks up for the gowns outside of the residents rooms.-From Jen Litz

Dietary Department-For rolling with their changes with the COVID-19 precautions. Great attitudes and just work through it!-From Carla Scott

Taren Smith- took covid-tests to the lab over the weekend to make sure that they were processed timely-From Jen Litz

Bre Van Ness- for helping fit test staff yesterday for N95 masks-From Jen Litz

Cara Densic- for helping to do hand washing and PPE audits with the staff yesterday.-From Jen Litz

Amy Duty-for helping to get my infection control powerpoint set up and printed off for the entire staff. –From Jen Litz

Diana Nordlund-for helping with a resident who needed to be transferred to the hospital. I really appreciate your help!-*From Amy Gluth*

#ViewCrew-we are all doing great, and she can not show how much she appreciates what our staff is doing and going through. -*Resident's Daughter*

Amy Duty-while calling resident representatives, a family member had a concern with a resident's recent move and that everything got moved. Amy went down and checked herself. She also told Amy she would like to talk more with her Mom and Amy set up a schedule where she would go to the resident's room and assist her with a phone call or virtual visit! I appreciate her going above and beyond to ensure this residents families are assured their loved one is doing ok in all this. *–From Kendra German*

Will Clymer & Nelson Duty-moved a resident's corkboard so she could have her family's pictures to look at in her new room. *–From Amy Duty*

Sandi Glauser - Thank you for making and bringing in Marble mazes for the residents to keep busy. -*From Brenda Lochotzki*

Liv Greener - For Making Val's Birthday so special for her. It was awesome! -From Brenda Lochotzki

Megan Forsythe-had 3 admissions and got all the paperwork and assessments done, while also doing the medication pass on Assisted Living, and was still in a positive mood!-From Amy Duty

Bre Van Ness-Drove a resident's X-ray results to the specialist in Clyde, so that thing could start moving for treatment of the resident. –From Kendra German

Dietary-very accommodating when Lisa went to get salads for lunch. They immediately made some, even though, she assured them it was ok. They wanted to do it. –From Lisa Barrett

Kirsten Gray-helped a resident to organize her closet. –From Meleny Bonnell

Sarah Wagner & Cindy Sandwisch-a staff member had an "explosion" of pureed broccoli. They both jumped in to help clean up her and the kitchen!-From Jane Wolf

Dietary-Working together for pest control-From Will Clymer

Candi Cousino-Candi is amazing!! She was very helpful and attentive. She answered all my questions before I could even ask them! This would not have been an "easy" patient to deem "eligible" but because of Candi this patient/family will have the opportunity to utilize her hospice benefit.-From a Hospice Nurse through Meleny Bonnell

Meleny Bonnell-for coming to my rescue and helping with paperwork for a transfer when I was stressed and overwhelmed. –From Ben Eldred

All of Station 2 -for working hard as a team and supporting each other during these crazy and stressful times. -From Ben Eldred

Diana Nordlund-for taking a Med delivery when she came in for a covid test. All the other nurses were too busy to come up front to get them. Diana is a great team player. –From Brenda Lochotzki

Meleny Bonnell-Has been amazing! She is always helping!-From Cara Densic

Dietary– Even being staffed challenged, they get everything done and keep a positive attitude and smile while doing it!-From Carla Scott

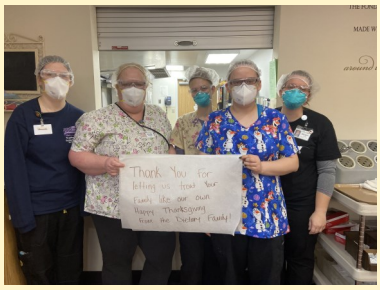
Carla Scott-Always so happy and cheery! It is so needed!!!!-From Bre Van Ness

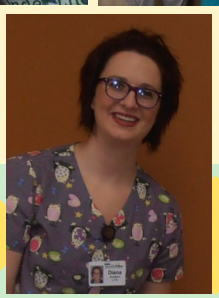
Tracey Schiller-just popping her head in and asking how I was doing, because she wanted to make sure I was ok. Very much appreciated!!-From Kendra German

Cara Densic-For helping bring some fun on Thanksgiving by being the Turkey for the Nerf Gun Turkey hunt with the residents! Glad she doesn't have any bruises, we have some "good shots" here at Riverview.-From Kendra German

Dietary staff on Thanksgiving day - All I can say is "Absolutely Delicious" Thank you for all your hard work and making the day special for our residents and staff. –From Brenda Lochotzki

Has a member of the #ViewCrew gone above and beyond for you or one of our residents? Please help us recognize them! Send your "Shining Moments" to Kendra German, kgerman@co.ottawa.oh.us Resident's names will be withheld to protect the resident's identity and health information!





December Shining Moments

Jodi Mittower-helping with testing this morning to move everyone through quickly!-*From Carla Scott*

#ViewCrew-All negative post Thanksgiving COVID results! I appreciate the personal sacrifices everyone made to stay safe from the virus for yourself and our residents. *–From Kendra German*

#ViewCrew-Just want to say great job! Your diligent team is doing great! Keep up the good work and I'm thinking of all of you!" *State Ombudsman, Laurie Shasteen*

Station 2– has the Christmas Spirit Moving!! They were putting up their tree and had the residents helping! Wearing masks and being distanced of course!-*From Meleny Bonnell*

Kirsten Grey & Dawn Smith-Helped a resident go through her clothes and clean her closet! It helped me so much today!-*From Meleny Bonnell*

Melanie Reinhart & Michelle Ulrich– had to do 5 COVID test on incoming contractors to make sure they were safe to come in.-*Lisa Dobbelare*

Devin Santiago-Switched his Eves (Christmas and New Years) to the holidays to help cover the shifts. *–From Lisa Dobbelare*

Kim Geldien-taking charge of the Christmas Trees and doing a great job!-*From Robin Pfeiffer*

Michelle Ulrich & Danielle Monhollen-Did a great job moving a resident from Assisted Living to the Nursing Home. It really helped Meleny.-*From Meleny Bonnell*

Campus Christmas Committee-doing a great job with 2020 Christmas even without a party!! -*From Kendra German*

Nelson Duty-for setting up the inflatable Christmas decorations outside for the residents.-*From Brian Coil*

Jodi Mittower-a resident from Station1 moved to Station 3 and was having a difficult time with the transition, and Jodi came and sat with her so she had a familiar face. *–From Bre Van Ness*

Carla Scott-after working the floor for 2 days she was able to pull together a report quickly for our Quarterly Quality Assurance. *–From Kendra German*

Lisa Dobbelare, Amy Duty, Meleny Bonnell-for getting the COVID test to the lab after Fed Ex refused to take the samples! It got done!!! -*From Amy Duty & Kendra German*

December Shining Moments

Suzanne Barth– She personally delivered a disk to a physician who needed it to assist a resident.-*From Lisa Dobbelare*

Genoveva Beaver-She worked all night offered to stay this morning until 8 and then offered to stay a little longer to get her coworkers through their breaks. THANK YOU!! -*From Sheila Hudson*

Jen Litz-For taking my testing times so I could keep rolling with admissions. –*From Cara Densic*

Hannah Follman & Becky Rahm-rocked out to help night shift while being staff challenged. And both stayed late to get it all done!!-*From Carla Scott*

Denise DeTray-decorating the resident courtyard outside of the main dining room to bring some more Christmas cheer to our residents. –*From Lisa Woods*

Bill Klotz-for helping me get my car window up! It was a cold ride into work this morning!-*From Jodi Mittower*

Station 2 Staff Member-not sure who, but someone set a resident's phone up for her for easier use!-*From Kendra German*

Brenda Lochotzki & Megan Knecht-did hallway shopping with the residents. Because they missed Christmas Shopping for loved ones!-*From Kendra German*

Kirsten Gray -I feel she exemplifies what an STNA should be: she is compassionate toward the residents, she does not rush them through a task, she is receptive to direction and is always able to update us on the status of a resident. She does an excellent job. (And she was the first STNA I came into contact with when my mom was admitted- it was a great first impression!) -*From Beth Rex*

Sheila Hudson-helped with Happy Hour on Friday so Lisa didn't have to do it alone!-*From Lisa Barrett*

Amanda Lorentz-is working Happy Hour on New Year's Eve so that they can do a Photo Booth along with the Happy Hour. –*From Lisa Barrett*

Nurses, Kitchen & Dietary Staff-who assisted me with my slip in the kitchen!-*From Cindy Sandwisch*

Melanie Reinhart-for helping to pick up extra hours as she knew the facility would be in a pinch. –*From Cara Densic*

Brian Coil-taking my testing time so I could go attend to a personal errand. –*From Kendra German*

December Shining Moments

Megan Knecht-On Friday she offered to drive the COVID tests to Industry Labs in West Chester, Ohio. *–From Amy Duty*

Meleny Bonnell-for taking my 3pm slot today for testing. I had my schedule mixed up and she took it for me! *-From Amy Duty*

Environmental Service-For once again bringing holiday cheer to our hallways with by dressing up as Christmas Characters and pulling a sleigh they decorated through the hallways! *-From Kendra German*

Jen Jensen-to receive a shining moment for her efforts organizing the Christmas Caroling. *–From Beth Rex*

Gigi Day-so excited to get back to work after being off to help her department. *–From Will Clymer*

Sharon Johnson, Megan Forsyth, Toni Seiple-for handling a very challenging night with professionalism and calmness-From Jen Litz

#ViewCrew-for get through a great vaccination clinic with some hiccups, but thankful for those who made the decision to take the vaccine. *–From Kendra German*.

Candi Cousino-has been dealing with challenging thing on her unit and handles it personally and professionally very well for herself, residents and their families.*-From Bre Van Ness*

#ViewCrew-Thank you for everything you guys did for my mom we are so blessed to have you and your staff help through these last 4 years. Know you and the whole staff are appreciated!-*Resident's Family from our Lighthouse Unit*

Cottage Cove Staff-I am not sure of all the nurses on station 4, but thank you to you all for her wonderful care and putting up with the constant call from a very appreciative care giver. You all deserve a gold star for the great job you all do.*-Former resident's Caregiver*

Candi Cousino-is absolutely the best. I can't imagine what we would have done without her. Thank you Candi for everything you certainly went above and beyond for that we are forever grateful. *–From Family member of resident on our Lighthouse Unit*

Mary Diefenthaler & Sheila Hudson-Jumping in and helping with Staff testing and taking care of any challenges that came their way!*-From Amy Duty*

Courtney Marcias-for helping with a fall in the kitchen! The nurses didn't feel they could do it without her!*-From Carla Scott*

Pride in Food Service Week

Jan. 31-Feb. 6, 2021

Over Riverview's 150 years, our Dietary Department has seen a lot of change in the way it operates! In 1871, when the "Ottawa County Infirmary" opened, the "inmates" as they were called at the time, assisted in meal preparation. As the concept of Riverview evolved, food continued to be a top concern of the residents of Riverview. It was noted as a "First Concern" during the 1st meeting of the Board of Visitors, who met at the Ottawa County Probate Court to discuss the facility on January 11, 1966.

In April of 1966, the Board met with "Nutrition Consultant, Miss Alice LaMoreaux, who "highly recommended that the home serve a snack of crackers and milk in the evening."

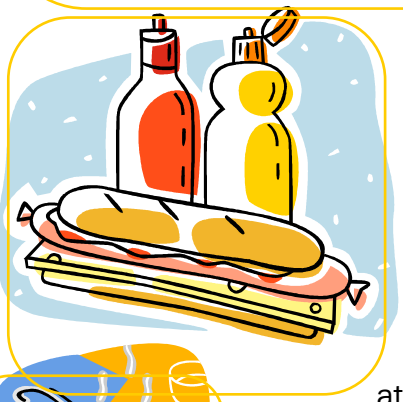
Food remained a top concern in the early days of our facility, as the Superintendent and Matron of the home, Grayson and Zelma Schau, stated that "fruit juice, milk and crackers are available in the kitchen and the residents are aware of this and may have what they wish for a snack." They also responded to a menu evaluation of having too many Pork meals stating, " this was because the possession of 44 hogs and 14 beef cattle" At the following meeting in July of 1966, there was a demand that the Food Consultant and Visitor's Board secretary meet with home's staff about food issues! Food "discussions" continued into October of 1966.

In the 1966 Annual Report, Food Concerns were "blamed" on "readjustment of residents to facility: " a willingness to complain about public officials on the part of the residents and/or their relatives is, of course, more prevalent than with a privately owned rest home. The subject of food is the easiest subject with which to pick fault whether it is your own wife in your own home, your favorite restaurant, hospital, school cafeteria or Riverview Home."

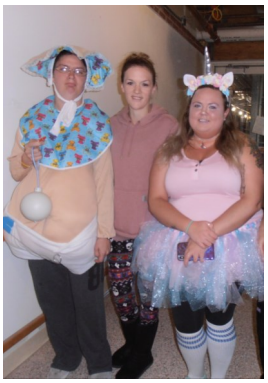
While the Board of Visitors notes from April 10, 1968 note, a "Marked Improvement" in the food situation, in May of 1968 The Gladieux Corporation had taken over the kitchen and food preparation. This happened under a Cleveland health nutritionist, Mrs. Bee, in charge of installations. At this time, there

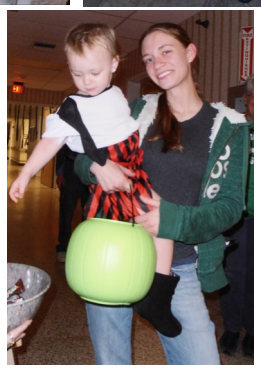
were “Four dietars are prepared daily with full meals served both at noon and in the evening.”

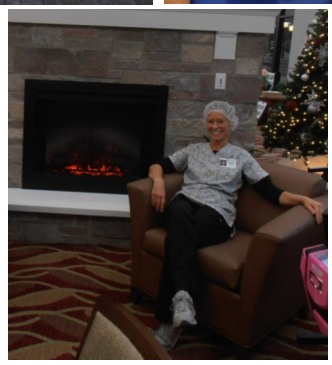
Resident complaints, again surfaced in 1971 and Mrs. Ardella Tank, was hired as the new Food Service Manager. Mrs. Tank took over the purchasing of food but the Board of Visitors stated, “it is expected that the food budget will be considerably less in cost and yet provide a program of improved nutrition”



Riverview’s Dietary Department, now referred to as “Food and Nutrition” due to encompassing so much more, is overseen by Director and Diet Technician, Jane Wolf, and Manager, Megan Knecht. Jane and Megan oversee the staff of 24 with a combination of 180 years of service at Riverivew. The Food and Nutrition Department, not only oversee the nutrition of the Riverview and Hartford residents, but also prepares a daily meal for Ottawa County Senior Resources, for the County’s Home Delivered Meal Program and 5 mainland Senior Centers (Put in Bay also has a Senior Center, but served on the island). Tasty food is important to a satisfactory quality of life, achieving the nutritional diet prescribed by the physician and developed by the registered dietitian, assuring tasty food at the right temperature, doing nutritional assessments, monitoring weight gains and losses, monitoring input and output, providing food substitutes as requested, catering for facility functions and its many visiting groups, maintaining the dietary area according to cleanliness standards are but a few of the critical functions of the dietary department. The week of January 31-February 6, 2021 Riverview will honor our Dietary Department and all they do to keep the quality of life for residents high!



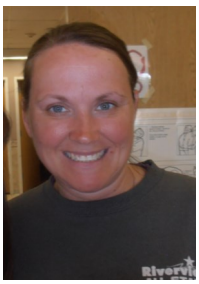




Pride in Food Service Week

Jan. 31-Feb. 6, 2021

Lisa Woods	Cook	22 Years of Service
Lee Earhart	Food Service	19 Years of Service
Sarah Wagner	Senior Resources	19 Years of Service
Megan Knecht	Manager	18 Years of Service
Margie Zunk	Cook	17 Years of Service
Judy Ranzenberger	Food Service	16 Years of Service
Jane Wolf, DTR	Director	14 Years of Service
Cindy Sandwisch	Prep Cook	12 Years of Service
Chelsea Kitzler	Food Service	9 Years of Service
Christina Conard	Food Service	8 Years of Service
Krystin Berry	Prep Cook	7 Years of Service
Alysha Kitzler	Prep Cook	4 Years of Service
Jackie Lacumsky	Cook	3 Years of Service
Kathy Lerch	Food Service	2 Years of Service
Sam Sondergeld	Food Service	2 Years of Service
Sam Miller	Prep Cook	2 Years of Service
Brandy Kitzler	Prep Cook	2 Years of Service
Theresa Smarkel	Food Service	1 Year of Service
Jolene St. Clair	Food Service	11 Months of Service
Kim Spencer	Food Service	9 Months of Service
Katie Mittower	Food Service	7 Months of Service
Kelly Pena	Food Service	4 Months of Service
Casey Brown	Food Service	3 Months of Service
Taylor Sandrock	Food Service	2 Months of Service



Do you know someone who may be interested in Food Service at Riverview?

We have full and part time openings! All shifts 12 hours!

OTTAWA COUNTY RIVERVIEW HEALTHCARE CAMPUS

8180 W. State Route 163
Oak Harbor, Ohio 43449
Phone: 419-898-2851
Fax: 419-898-9501
www.riverviewhealthcare.com

Did you know...

Riverview's Assisted Living, Hartford on the River, is unique in that pricing is done on a flat monthly fee and not based on varying care levels or added fees for housekeeping, laundry, etc.!

Riverview Healthcare Campus has serviced Ottawa County for 150 years as a County Owned and Operated Long Term Care facility. Thanks for continuing the Tradition!

Our Core Values:

"We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."