SEPTEMBER/OCTOBER 2020

RIVERVIEW BREEZE

OTTAWA COUNTY RIVERVIEW HEALTHCARE CAMPUS

COVID-19 Testing for Nursing Homes

As this article is being written, Riverview remains COVID-19 free. We have completed our 3rd round of testing for our employees and all results have returned negative for COVID-19!

Riverview would like to thank our #ViewCrew for helping us complete our required every other week. Everyone has been PHENOMONAL about working with us to get these test completed!

Now, our Federal Government, through the Centers of Medicare and Medicaid (CMS), have set forth a new regulation that will require monthly testing for facilities in counties with a 5% or less testing positivity rating. Weekly testing if your facility is in a county with 5%-10% positivity rating and twice weekly for facilities located in counties with a positivity rating of higher than 10%. At this time, Ottawa County is rated at 5.6% positive rating.

HOWEVER...we are exempt, AT THIS TIME, as we are waiting for our Antigen Test to be received from the Federal Government, and none of the labs that Riverview utilizes are able to turnaround results in 48 hours or less. Once the Antigen Tests arrive we will have to follow the weekly testing. Stay tuned...

At the same time, the Ohio Department of Health (ODH) has not stated if with this increased testing, we are able to stop their every other week testing. We of course are paying close attention to this and will update our staff as more information becomes available.

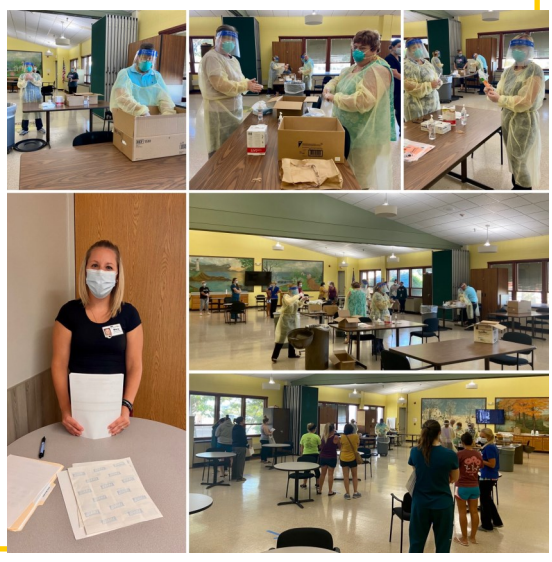
We do have some concerns with the false positives that the Antigen Test has been known for. (This is the type of test Governor DeWine took giving him his false positive.) The test detects a protein that is a part of COVID-19, but the protein is also found in other viruses or may mean at some point the person did have the virus. We are still determining what a positive test would mean for our employee, our facility and our visitation!

If we did have a positive result from the Antigen test, we do believe we would quickly follow up with a nasal swab, to confirm if the person was truly positive for COVID-19.

Riverview's COVID-19 team is in communication with Ottawa County Health Department, Ottawa County Emergency Management Agency as well Magruder Hospital as to what our plan will be with frequent testing and the high likelihood of positive test results.

We continue to thank our #ViewCrew for your continued dedication to keeping our campus COVID-19 free. We know they and their families have made personal sacrifices so that our residents can continue to see their friends and families outdoors!

Even if we do have a positive results will work hard to keep others from contracting the virus and also do our best to quickly get results if the person truly was positive for the virus!



Changes to our Fall Schedule

While we are being permitted to slowly allow visitation to occur outdoors for our residents and their families, sadly the COVID-19 virus continues to have its effect on our usual Riverview Traditions and events!

Normally our Fall is full of fun events, however we are trying to find "different ways" to do things during these "different times".

The Apple Festival has been canceled. We are certain we will be not be able to hold our annual Trick or Treat, however are looking to do something virtual with pictures! (See below)

Our large family holiday meals for Thanksgiving and Christmas we are also not holding. We will have the traditional menus for our residents on these holidays, but certain that their families will not be permitted to join them.

The state has said they know as the weather gets cooler, outdoor visitation is not an option, they have reported they are discussing other options for visitation, and we will of course keep our residents, resident representative and staff aware of what those options are.

We do hope we will be able to honor our Veteran's within the building with our staff for Veteran's Day on Wednesday, November 11.

2020-2021 Flu Season

As summer comes to a close, we begin to prepare ourselves for colder weather and the 2019-20 flu season!

In early October, Riverview residents (or their guardians) will be receiving a letter and education and a consent for the flu shot. It is required (due to our regulations) that every resident is offered this opportunity. Please ensure that you complete the consent and return it to our Director of Nursing so the flu vaccine can be ordered and given as requested. If you have any questions, please contact our Director of Nursing, Lisa Dobbelare at ext. 4024 or ldobbelare@co.ottawa.oh.us

Visitation

While the event tent has come down, visitation continues! Friends and families wishing to visit must call, at least 24 hours in advance, to make a visitation appointment with our front desk. (419-898-2851 Ext. 4000)

Residents are only permitted 1 visit a day with a maximum of 2 visitors, 12 and over.

We do have a few memory care residents whose visits are to be done in the main courtyard. Visitors should enter using the Station 2/3 entrance hallway. The visitor should call the receptionist and be screened by a Riverview employee right inside this door.

Compassion Care visits are decided on a case by case basis, with a detailed discussion by Riverview's COVID-19 team, the resident's charge nurse and a hospice if involved. If visits are permitted, a detailed memo will be sent to the front desk and the stations and should be followed in detail! **A HOSPICE RESIDENT DOES NOT AUTOMATICALLY GET VISITS!**

Ottawa County Commissioners: Don Douglas, Mark Coppeler and Mark Stahl assist with screening visitors

Resident Birthdays

September
20 Ron Payne
28 William Tetzlaff
Dickie Joseph
30 Larry Boldman

October
4 Barbara Hake
6 Leisa Partin
15 John Phillips
21 Terry Wamsley
30 Violet Willey

Riverview Anniversaries

September
2 Alisha Fouke, RN (5 Years)
5 Brandy Kitzler, Food Service (2 Years)
Gigi Day, Env. Services (1 Year)
8 Mary Diefenthaler, HR Assistant (17 Years)
13 Lisa Barrett, Director of Activities (38 Years)
26 Tracey Schiller, Env. Services (14 Years)
29 Rhiannon Neff, STNA (10 Years)

October
3 Julie Szczepanski, Env. Services (1 Year)
Sharon Terry, LPN (1 Year)
Lillee Bloemer, Food Service (1 Year)
4 Riley Knorr, STNA (4 Years)
9 Deb Hepp, Food Service (19 Years)
11 Michelle Born, STNA (2 Years)
13 Tiffany Hagan, STNA (6 Years)
15 Christina Conrad, Food Service (8 Years)
Nancy Ibos, LPN (8 Years)
16 Keri Toll, STNA (20 Years)
17 Ken Traver, Env. Services (4 Years)
18 Jessica Brinkman, Env. Service Asst. (13 Years)
24 Meleny Bonnell, LSW (14 Years)
27 Marie McDonald, STNA (5 Years)
29 Amanda Spencer, Env. Services (6 Years)

Virtual Trick or Treat

While it seems what is permitted changes daily, we are preparing to still make a way for our resident to enjoy the littlest, cutest Ghost and Goblins this year from the safety and warmth of their rooms!

We are asking anyone interested to send in a photo of themselves, their children, grandchildren, so we can set up a "Virtual Trick or Treat" and Costume Contest!

Please mail your Halloween Photos to Kendra German, Administrator at 8180 W. State Route 163, Oak Harbor, OH 43449 or Email kgerman@co.ottawa.oh.us

Give the child's name, age, hometown and a contact phone number if they win the Costume Contest. We will once again offer 1st, 2nd and 3rd place prizes for Prettiest, Scariest, Funniest and Baby (2 and under).

Photos will be shared with residents on our community channel, which is ONLY available within Riverview!

July Shining Moments

Will Clymer- has really been helpful all the way through with keeping track of our supplies and making sure that we have enough Personal Protective Equipment (PPE). He has been very helpful & prompt to help me whenever I needed him to do something for me, with a good attitude. He has really been very supportive to me this entire time & I truly appreciate this! *-From Jen Litz*

Tiffany Hagan, Leanna Beaver & Marie McDonald-on The Lighthouse Memory Care Unit for being creative and rearranging the tables in the dining room to further improve social distancing.....they were very flexible, had a positive attitude and found a way to make it work. I appreciate their cooperation, teamwork and finding a way to get things done! *-From Jen Litz*

Anne Ashton, Devin Santiago, Alisha Fouke, Paige Smith, Melanie Reinhart, Nichole Bradley, Patty Rizzo, Monica Dunn, Megan Finn, Kylie Evans, Diana Nordlund-Great people who helped orient me the last few weeks!*-From Amy Gluth*

#ViewCrew-Resident's sister wishes to compliment us on our care during Covid-19-*From Brian Coil*

Dr. Que-Yesterday I sent him a reminder via fax and within 30 minutes he called me. He said he got it and if we really wanted him to come see his patient he would. He just wanted to be sure that we wanted him to come in the building because he has been seeing patients and even though he has no symptoms of COVID 19 he has not been tested. He said we are doing excellent work here in keeping our residents safe and he really did not want to be the cause of a mishap. He asked me if we could honor a televisit which I set up with him. He was very sincere in his feelings about not bringing it into to us. He said he would do whatever I wanted him to do.*-From Amy Duty*

Leanna Beaver, Hannah Storey and Marie McDonald, Shannon Terry-had a busy morning, but calmly got through it all-From Meleny Bonnell

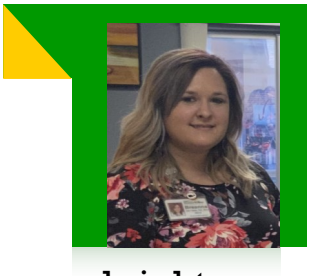
Kim Post-Saw that The Lighthouse Memory Care Unit was busy and went to assist on her own!*-From Carla Scott*

Jen Litz & The Entire ViewCrew-for being recognized by the Oak Harbor Rotary Club for your fight to keep COVID-19 off our campus!*-From Kendra German*

Michelle Ulrich-she helped me right when I got down to Assisted Living by telling me a little bit about the residents and the routine she does that works for the residents on Assisted Living. I really appreciate this and I thought it showed great teamwork for myself. She even did the night med pass knowing I wouldn't be able to. *–From Rae Duty*

Amy Duty-she offered her own Air Conditioning unit in her office for a room waiting for parts to fix, so we could bring in a new admission. *–From Kendra German*

July Shining Moments



Hannah Storey, Becky Rahm, Liz Decker– had a resident moved right away in the morning, to set up a quarantine area for a resident returning from the hospital-*From Meleny Bonnell*

Carla Scott & Bre Van Ness– Helping with Staffing Wednesday night to make sure everything was covered. *–From Lisa Dobbelare*

Mary Diefenthaler-working Friday from home to make sure Staffing was covered over a holiday weekend.-*From Robin Pfeiffer*

Alisha Fouke -Fire Alarm went off and she called Will with great information and knew exactly what was going on. Staff also had great questions about the fire procedures for Will. *–From Will Clymer*

Employees working over the 4th of July weekend, with special mention of Becky Rahm, Tara Johnson, Elizabeth Decker, Hannah Follman and Jennifer Kemler-for showing up and working extra hours to make sure our shifts were covered! We could not have done it without you! Thanks to everyone!-*From Taren Smith*

Rae Duty-who volunteered to stay the whole shift both Saturday and Sunday. Thank you!-*From Taren Smith*

Brenda Lochotzki-For always being in a positive mood early in the mornings while screening employees. She always has something nice to say to everyone and will even have music quietly playing. It makes the start of my day a little better. She also does a great job keeping up with the court yard, planting and pulling weeds. It is appreciated by staff and residents. *–From Alisha Fouke*

Kaley Ivy-She is always flexible with her schedule on the weekends and volunteers to stay over all the time! Thank you! *-From Alisha Fouke*

Rhiannon Neff-For coming in on her weekend off to help with a 2-6p shift-*From Alisha Fouke*

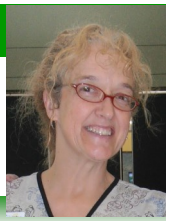
Hannah Follman-For staying over a lot to help to cover open shifts following her's. Thank you!!-*Alisha Fouke*

Becky Rahm-For staying over a lot to help to cover open shifts following her's. Thank you!!-*Alisha Fouke*

Liz Decker-For staying over a lot during the weekends to cover open shifts. And pulling double duties working the floor and doing activities on Station 1.-*From Alisha Fouke*

Hartford on the River Staff-for making the outdoor visits with my Mom a special time! I appreciate the staff that have curled my mom's hair and painted her nails to give her a little pampering when she was unable to get to her outside appointments. *–From Resident's Daughter*

July Shining Moments



Liz Decker-Thank you for getting my mom's summer clothes out to wear!-*From Resident's Daughter*

Gigi Day-for keeping my Mom's Apartment clean and for the little extras you've done!-*From Resident's Daughter*

Toni Seiple-for helping my Mom with her printer!-*From Resident's Daughter.*

Denise DeTray– for planting flowers in the raised garden beds! It looks so nice and is appreciated by all!-*From Carla Scott*

Ben Eldred- he brought in little squirt guns and passed them out to the staff and residents for some fun on a hot summer day, the residents were laughing and having a great time with them. It was a thoughtful idea and our residents needed the fun! -*From Bre Van Ness*

Megan Finn - For coming down to station 2 to help me out with a resident emergency – *From Alisha Fouke*

Gigi Day- put a bird feeder and soon to put a bird bath out for Assisted Living residents in the big courtyard.-*From Robin Pfeiffer*

Mary Diefenthaler– for researching ways to find more applicants-*From Melanie Reinhart*

Mark Coppeler-For fighting to get Riverview Staff tested by the National Guard so visitation can open for our residents and families.-*From Kendra German*

Shari Avery– very patient, calm and informative with a new resident who was fearful lift.-*From Cara Densic*

Jodi Mittower-WE just love Jodi! And she has done so much to help during this time of no visitation!-*From a Resident's Granddaughter*

Administrative Team-for calling all our families to update them about the status of visitation. –*From Kendra German*

Tracey Schiller, Dawn Smith, Kaitlyn Fourman, Lea Theisen-sitting with residents in the lounge, chit chatting, reminiscing and folding laundry. –*From Carla Scott*

Robin Phillips-Always open to take her on call and help out to make sure the schedule is covered. –*From Lisa Dobbelare*

Jodi Mittower- for being firm during a difficult situation due to COVID rules. I'm proud of you and your professionalism! -*From Brenda Lochotzki*

Kelly Schwan -or going on her day off and purchasing products for the Bird Aviaries and cleaning them. The Aviary company was not allowed in to do the regular maintenance so I purchased food and Kelly helped me take care of our feathered little friends. –*From Brenda Lochotzki*

July Shining Moments

Mary Diefenthaler-came in to help with registration for the National Guard Testing over the weekend before vacation. *–From Robin Pfeiffer*

Night Staff on Friday July 17-Workinng staff challenged but getting through-*From Amy Duty*

Bre Van Ness-Coming in to work as an Aide on a Saturday Night. *–From Amy Duty*

John Pratt– for working on our phone system and continuing to check in on his day off. *–From Kendra German*

Jane Wolf-Doing the evening activity so our residents still have a night activity. *–From Kendra German*

Hannah Follman-suggesting a way to make a Happy Hour drink with less alcohol for residents who enjoy but need a more limited amount. *–From Lisa Barrett*

Mercedes Buck– working hard all day to coordinate a resident a transfusion he needed. *–From Bre Van Ness*

Keith Kirby-Jumping in to quickly fix our Medical Director's Computer so he could get everything he needed to take care of done, before heading on vacation. *–From Amy Duty*

Kelly Schwan-very animated and having an awesome time playing BINGO with the residents.-*Bre Van Ness*

Denise DeTray, Brenda Lochotzki, Kim Geldien-working to make our Courtyard pretty!!-*From Brian Coil*

Sandi Glauser– for finding ways, even setting up a tent to sleep in, to distance herself at a family event. *–From Kendra German*

Amanda Spencer-cleaned up a leaking milk jug that Jane had taken down the hallway-*From Jane Wolf*

Meleny Bonnell-For coming in to do the night activities-*From Cara Densic*

Anne Ashton & Jodi Mittower-Always pitching in to help with primary care!-*From Amy Duty*

Alisha Fouke-staffing challenged over a weekend but adjusted schedule to make it work! Never a bad attitude just always keeps her chin up!-*From Will Clymer*

Alisha Fouke-Always as cool as a cumber in all situation!-*From Cara Densic*

Meleny Bonnell & Administrative Staff-thanks for coming in to help with hospitality and activities. It is greatly appreciated by her and everyone!-*From Rae Duty*

#ViewCrew-for coming in for the COVID testing.-*From Kendra German*

Brandy Kitzler-Left her vacation at 2am so she could make COVID testing at the facility. *–From Kendra German*

July Shining Moments

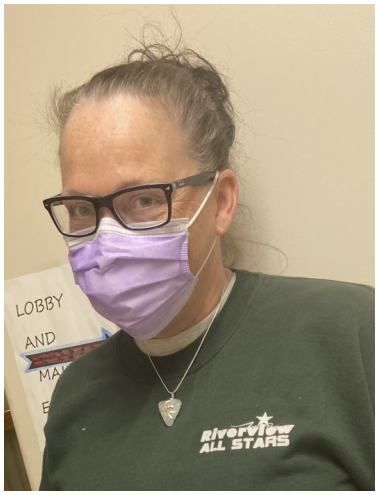
Liv Greener, Jen Jenson, Jennie Frazier-Thank you for all your help in getting me back to walking!-*From a Discharged Rehab Resident.*

Amanda Lorentz-Changed the game from "Farkle" to something a little easier to play!-*From Meleny Bonnell*

Megan Finn, Melanie Reinhart and Danielle Monhollen-I would like to thank these nurses and aide. You have nice staff there. There were so many other nurses and nurse aides who cared for me whose name I can't remember. –*Discharged Rehab Resident.*

There is always so much good going on around us! If you see something you would like to recognize a member of the #ViewCrew for please let us know!!

kgerman@co.ottawa.oh.us



August Shining Moment

Gigi Day-for being so accommodating to fill in open shifts on the schedule-*From Will Clymer*
Lisa Smith-for allowing Mom to use her Facetime to contact me and asking her if she's talked to us lately. -*A Resident's Daughter*
Ben Eldred and Nancy Ibos-for every time I've called to check on Mom, because she's not answering her phone in her room and for having her brought to the common area on Station 2 so we could see her through the window. –*A Resident's Daughter*
Ken Traver-for taking extra time to clean between the front doors when a family member dropped food. –*From Kim Geldien*
All of the STNA's -for taking items dropped off to residents from the couch to the stations without even being asked to do it! -*From Kim Geldien*
Kendra German-for leading courageously during the pandemic. Keeping our residents safe and keeping staff informed of changes. –*From Kim Geldien*
STNA's -for coming to get books out of the Library to take back to the residents to read. –*From Kim Geldien*
Will Clymer, Jess Brinkman, Brian Coil, Robin Pfeiffer, Denise DeTray and Pam Hatfield for helping to give the Information desk staff breaks when possible. –*From Kim Geldien*
Sandi Glauser, Brenda Lochotzki and Cora Jess-for continuing to pick up extra hours to cover the lobby and take temps and do the extra COVID paperwork.-*From Kim Geldien*
Jackie Lacumsky-for bringing me my lunch without being asked to when I sign up, She knows I can't always get away from the front desk to go get it. I love my peeps so much! -*From Brenda Lochotzki*
The ENTIRE #ViewCrew-*COVID-19 FREE-From Kendra German*
Nancy Ibos-Very compassionate towards a resident who lost a family member. Above and beyond to help to comfort the resident.-*From Meleny Bonnell*
Meleny Bonnell--a GREAT GREAT GREAT GREAT GREAT Help! A station got a little behind and she stayed over to help get them caught up!-*From Amy Duty*
Amy Duty-finding shoes for a resident who needed new shoes with Velcro. –*From Beth Rex*
Genoveva Beaver-Switching her day shift on a Monday to a night shift on a Sunday and then being mandated!-*From Sheila Hudson*
Leanna Beaver & Danielle Monhollen-Did really well, great attitudes and made the day go really really well-*From Jen Litz*
Administration Team-Jumping in to help in the evenings to make sure things go smoothly!-*From Sheila Hudson*
Kim Geldien-being cheerful this morning and bringing us in snacks. I thought that was a very thoughtful gesture and nice to get when you first arrive. –*Amy Duty*

August Shining Moment

Bill Klotz-I talked to Bill about getting the portico cleaned up before the visitations that we have next week. He did a really good job with taking the bird nests down, and getting that area cleaned up. *-From Will Clymer*

Candi Cousino-Took it on herself to find a patient's much loved item that could only be found in one store in Ottawa County. She made the patient, his wife and family very happy. Thank you Candi!-*Resident's Wife*

Alisha Fouke-for jumping in and helping me with med pass, when I was swamped with admissions! You are the best! *-From Megan Finn*

Amanda Lorentz-having me all set up for activities when I came in-*From Kendra German*

Michelle Born-she found out last minute she was having car issues and couldn't get to the All Staff Meetings. She had never used Zoom before, but downloaded the app and was still able to make the meeting virtually! Thank you for going the extra mile to stay up to date on your trainings it is appreciated! *-From Kendra German*

#ViewCrew– For helping outdoor visitation go smoothly for our residents and their families!-*From Kendra German*

Brenda Lochotzki– For staying for some additional visitation to help with the high volume of visitations so everything went smoothly!-*From Kendra German*

The Lighthouse Unit on 8/11-for working with a resident who was having a rough day and getting her to visit with her family.*-From Meleny Bonnell*

Gigi Day-Making a cute center piece for the 4 corners lounge.-*From Brian Coil*

Candi Cousino & Meleny Bonnell-for being creative with different alternatives than medications. *–From Bre Van Ness*

Michelle Born-She called me out of the blue yesterday to see if I needed help last night (she came in 10p-6a) and also to tell me she would be here on Saturday for her on call. It was very much appreciated! Thanks Michelle! *-From Sheila Hudson*

Will Clymer-took Nelson's on call hours so he could get a car in Michigan that broke down-*From Amy Duty*

Candi Cousino, Becky Rahm, Amy Gluth and Amy Duty-covered an AL call off the entire weekend!!-*From Cara Densic*

COVID-19 Testing Volunteers– Thanks to everyone who offered to help with our testing. *–From Jen Litz*

Brenda Lochotzki-staying over to help get residents to and from the Dentist.-*From Meleny Bonnell*

Jen Litz-for putting a great employee testing together and staying into the evening to wait for the test to be picked up and taken to the lab-*From Kendra German*

Bre Van Ness, Amy Duty, Jane Wolf, Carla, Will Clymer, Mary Diefenthaler, Cara Densic, Robin Pfeiffer-for helping with employee testing. *–From Kendra German*

August Shining Moment

Beth Rex-In the 8 years I have worked as Case Manager, Beth has done the best job of including the families on discharge planning. She is a great patient advocate!-*From Cara Densic*

Toni Seiple-she was pulled on Sunday night to Assisted Living (AL) and worked on Rehab and was great on that unit. She then came over to do medications for AL. She told Amy she was excited to learn the other units. Great attitude that Amy appreciated.-*From Amy Duty*

Toni Seiple-has come in every time she is called in, no matter where she needed and also is ready to assist with primary care. I really appreciate her work ethic. –*From Lisa Dobbelare.*

Candi Cousino- for calming an entire unit in a matter of minutes by simply taking residents outside in the courtyard. -*From Bre Van Ness*

The Riverview Team-As a team we provide a very important service to those that need our help. Each member daily places their individual puzzle piece in the beautiful picture until it is completed. Times are tough all around us and we may not know or understand what each other is going through in very personal situations (inside and outside of this place). Yet, we choose to give all of ourselves to each person we encounter (employee or resident). This why we do what we do. For all of this I am grateful. I am blessed. Thank you! God Bless you in placing your puzzle piece in the picture today! -*From Brian Coil*

Liz Decker, Marie McDonald and Leanna Beaver-have changed their shifts to help the night shift-*From Lisa Dobbelare*

Lauren Coberly-for picking up so many extra night shifts over her summer break from being a school nurse. In another state! –*From Lisa Dobbelare*

Dawn Smith-We had a great shining moment today! Dawn spoke one on one with a resident to resolve a concern and improved relationships between the resident and staff! -*From Ben Eldred*

Jane Vandersall-she knew I was struggling at the beginning of a night shift and stayed to help me until she knew I was caught up. Her extra time and helpfulness was so appreciated. –*Bre Van Ness*

Marie McDonald-worked her tail off being the only aide on the floor, she did not complain once even after a long 16 hour shift. She gave an excellent report to an agency aide who had never been on that unit before. Her time and energy was appreciated!-*From Bre Van Ness*

Patty Rizzo-Volunteered to stay 6pm-10pm both days this past weekend-making it a 16 hour shift both days-at the beginning or her shift when she saw openings in the night shift schedule. Her tenacity and vigor is appreciated.-*From Bre Van Ness*

Megan Finn- for having a very hard discussion with a family member (the hospice talk) and doing with so much grace. -*From Bre Van Ness*

Environmental Services Week
September 13-19, 2020

Environmental services in long-term care (LTC) is more than just keeping a clean and safe environment. It is also about providing a home to residents. To older generations we serve, maintaining a clean home was a major importance in their lives.

Riverview's Housekeepers, Maintenance, Custodians and Laundry employees keep the facility and our residents clean, as well as ensure Riverview's many mechanical systems are running properly. Outside of just cleaning you will see Riverview's Environmental Service Department; setting up and tearing down for Riverview functions, performing hot water checks, performing life safety checks, conducting generator testing and inspection, conducting monthly fire extinguisher inspection, performing preventive maintenance and repair of kitchen and laundry equipment, repair telephone, radio and nurse call systems, maintain the HVAC system, repair and clean floors, walls and ceilings.

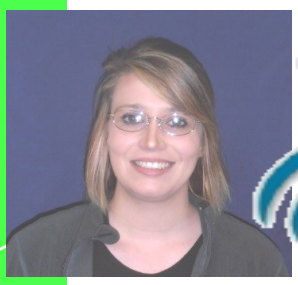
Proper environmental service management is essential to resident quality of life and for infection control. That in turn is vital in reducing hospitalizations, re-hospitalizations and resident illness. In 2020, the importance of all this became even more crucial with the world pandemic!

During this week we recognize all the efforts of Riverview's Environmental Services! Thank you for your hard work and dedication to our facility, residents and staff!

Environmental Services Week

September 13-19, 2020

Brenda Kern	Laundry	26 Years of Service
Cathy Smarkel	Housekeeping	22 Years of Service
Will Clymer	Director	16 Years of Service
Bill Klotz	Maintenance	16 Years of Service
Tracey Schiller	Housekeeping	14 Years of Service
Jessica Brinkman	Assistant	12 Years of Service
Tina McVicker	Env. Service	12 Years of Service
Deb Wozniak	Env. Services	9 Years of Service
Amanda Spencer	Env. Services	6 Years of Service
Nelson Duty	Maintenance	5 Years of Service
Ken Traver	Custodial	3 Years of Service
Josh Fisher	Custodial	3 Years of Service
Gigi Day	Housekeeping	1 Year of Service
Julie Szczepanski	Housekeeping	11 Months of Service
Kaitlin Mason	Maintenance	5 Months of Service
Tammy Smith	Env. Services	WELCOME!



Physical Rehabilitation Week

September 21-25, 2020

Riverview's Therapy and Restorative Programs serve a critical role in helping residents achieve and maintain maximum physical and functional well-being. Nursing facilities have evolved over the past twenty years to serve increasingly acute and clinically complex residents.

Today, many Medicare beneficiaries requiring care following a hospital admission are treated in nursing facilities. Therapy is an important part of this care, enabling patients to re-gain speech and motor function as well as master key daily activities, such as bathing and dressing.

Therapy helps accelerate patient discharge and decrease nursing facility lengths of stay, so that patients may return home sooner. Therapists treat patients with diverse needs, ranging from helping patients' restore muscle and joint strength following hip or knee replacement surgery to enabling a beneficiary to re-learn speech, language, and swallowing skills following a stroke.

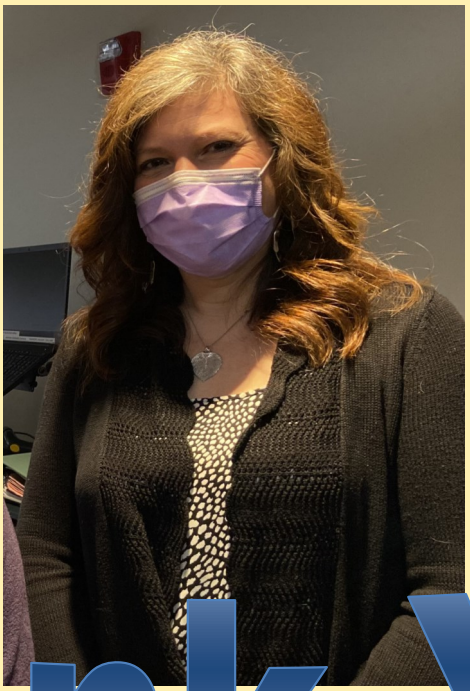
Restorative Programs often continue what therapy has achieved by helping the resident maintain their current level, with an exercise program developed by the Restorative Nurse, Jennifer Litz, RN, BSN as well as the Therapy Department especially for the resident.

Despite the diversity of the diagnosis, conditions and injuries, therapy and restorative services share a goal of helping residents achieve and maintain the highest practicable level of functioning.

Thank you Rehab and Restorative for keeping our residents at their fullest potential!

Physical Rehabilitation Week

September 21-25, 2020



Thank You!

8180 W. State Route 163
Oak Harbor, Ohio 43449
Phone: 419-898-2851
Fax: 419-898-9501
www.riverviewhealthcare.com

Did you know...

Riverview rates in the top 3% of Nursing Homes in the State of Ohio for our Survey results by the Ohio Department of Health!

Way to go #VIEWCREW!

Riverview Healthcare Campus has serviced Ottawa County for 149 years as a County Owned and Operated Long Term Care facility. Thanks for continuing the Tradition!

Our Core Values:

"We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."