November/Deember 2020

RIVERVIEW BREEZE

OTTAWA CO. RIVERVIEW HEALTHCARE CAMPUS

COVID-19 Update

As Ottawa County became Red last week in the Ohio Public Health Advisory System, indicating a Level 3 Public Emergency, Riverview had no positive test in our 6th round of testing, thanks to the hard work and dedication of our #ViewCrew!

With information and consultation from our Ottawa County Health Department, Riverview did make the difficult to discussion to cancel visitation and community admissions at this time.

A Level 3 Pubic Emergency indicates high exposure and spread of COVID-19 and that individuals should limit activities as much as possible.

COVID-19 symptoms seem to be very mild. Many individuals who test positive believe they have a mild cold or a sinus infection. The Health Department stated that many testing positive are not experiencing a fever, often the person doesn't feel "sick enough" to stop activities and continues on with their daily routine, spreading the virus unknowingly.

As cases rise our State Governor along with the Ohio Department of Health has mandated Nursing Home Staff to conduct COVID-19 testing weekly. Riverview will continue to test on Fridays. At this time, testing will only be done on our staff and contractors with contact with staff or residents.

If Riverview were to have a positive case it would cause the facility to begin "Outbreak Testing". This would require all staff and residents to test every 3-7 days until we no longer had a positive. It could also cause a change on our nursing Units if we needed to restructure the facility to open a COVID positive Unit and an Exposed but not positive Unit.

If a resident or employee were to test positive, the facility must inform residents and their representatives by 5pm the following day we are made aware of the positive test. So NO NEWS IS GOOD NEWS!

We thank our #ViewCrew for all they are doing inside and outside of our facility to keep this virus out! We thank the #ViewCrew for their proactive approach in fighting this virus! KEEP UP THE GREAT WORK!!

COVID-19 COMPARED TO OTHER COMMON CONDITIONS

Symptom	COVID-19	Common Cold	Flu	Allergies
Fever	Common	Rare	Common	Sometimes
Dry Cough	Common	Mild	Common	Sometimes
Shortness of Breath	Common	No	No	Common
Headaches	Sometimes	Rare	Common	Sometimes
Aches and Pains	Sometimes	Common	Common	No
Sore Throat	Sometimes	Common	Common	No
Fatigue	Sometimes	Sometimes	Common	Sometimes
Diarrhea	Rare	No	Sometimes*	No
Runny Nose	Rare	Common	Sometimes	Common
Sneezing	No	Common	No	Common

*Sometimes for children
Sources: CDC, WHO, American College of Allergy, Asthma and Immunology

CDC

2021 Dates to Remember

Attached to this newsletter is the 2021 Riverview Dates to remember. In this listing is Riverview Auxiliary meetings, holidays and Riverview events.

We are hoping for a "more" normal 2021, so we are planning as if it will be. Please know, as 2020 has shown us, that the calendar can change. Watch your newsletter as events draw closer for more details.

We hope, you will mark down our special community events, such as the Mother's Day Tea, Father's Day Cruise In Car Show and annual Trick or Treat, and you will encourage your friends and family to also attend these events!

Thanksgiving and Christmas at Riverview

Due to our COVID precautions, holidays will look a little different here at Riverview as we will not be able to serve our large family meals, we have become known for. However the menu consisting of: turkey, ham, mashed potatoes w/ gravy, stuffing, green bean casserole, sweet potato casserole, cranberry sauce, Pumpkin Pie with whipped topping will still be just as tasty.

We have heard from our two Nursing Home Associations that the Ohio Department of Health is working on how facilities can handle holidays during this pandemic. As new information becomes available, we will work on our internal policies and notify our residents and their representatives.

We are hoping that our Ottawa County cases are lower and that indoor visitation can resume, this is something we are keeping a close eye on with our Ottawa County Health Department. The Health Department has said, not all decisions should be made on just the fact the county is "red", there are other factors we will continue to watch as well!

While the large meals may not occur we will continue to look for safe ways to keep families together for the holidays.

Stay tuned….

Veterans' Day

Our Veteran's Day Celebration will look a little different this year, as we continue to follow our COVID-19 precautions. On Wednesday November 11 at 10am we ask all Veterans to please be in their doorways to receive their recognition! We also ask that other residents support our Veterans from their doorway and any available staff!

Resident Birthdays

November

3 Merle Baldwin

18 Mary Bodi

30 Karen Densic

December

5 JoAnn Johnson

14 Barb Limpert

17 James Royster

18 Nan Dersch

19 Richard Duty

Phil Fehr

23 Marlene Burrey

25 Dolores Payne

27 Phyllis Jones

30 Blair Miller

31 Mary Fink

This listing does not include the names of residents who have chosen to be "no media".

Riverview Anniversaries

November

7 Nicole Yonikus, LPN (8 Years)

Sheila Hudson, Nursing Administrative Asst. (8 Years)

Candi Cousino, LPN (4 Years)

9 Robin Phillips, LPN (11 Years)

13 Kendra German, Administrator (15 Years)

14 Chelsea Kitzler, Food Service (9 Years)

16 Hannah Storey, STNA (4 Years)

Josh Fisher, Env. Service (4 Years)

18 Katie Behrens, STNA (5 Years)

22 Kylie Wojdya, RN (4 Years)

DJ Evans, LPN (4 Years)

25 Lisa Woods, Cook (22 Years)

Leanna Beaver, STNA (1 Year)

Teresa Smarkel, Food Service (1 Year)

30 Sarah Wagner, Senior Resources Cook (19 Years)

December

2 Judy Ranzenberger, Cook (16 Years)

4 Nelson Duty , Maintenance (6 Years)

11 Jodi Mittower, LPN (22 Years)

12 Michelle Ulrich, LPN (4 Years)

16 Alycia Wyant, STNA (10 Years)

23 Hayden Held, STNA (1 Year)

30 Anne Ashton, LPN (6 Years)

September Shining Moments

Toni Seiple-has been moved out of her Assisted Living position to help on other stations. She always does this and never complains goes in to any situation with a positive attitude. –*From Lisa Dobbelare*

Mary Diefenthaler-working on an excel spreadsheet that was needed for our COVID-19 reporting. Spent a lot of her day on this and working through things with the Ottawa County IT department. –*From Robin Pfeiffer & Jen Litz*

Genoveva Beaver, Marie McDonald, Hannah Storey & Jane Vandersall-Had a concern on their unit were already "huddling" to come up with a plan to have better outcomes. –*From Carla Scott*

Candi Cousino-she cares for not just the residents but for their family members as well! Candi showed great concern for a resident's spouse after his passing. -*From Kendra German*

Melanie Reinhart-she always helps during meal time and is always stepping in to help! I can always depend on her!-*From Brandy Johnson*

Brandy Kitzler-helping collect trays during a busy time and she is always very helpful!-*From Brandy Johnson*

Marie McDonald-A resident was supposed to get sent out for an appointment. His shoes were in very poor condition. She did not want him going outside of the facility with bad shoes, so she went out and purchased him new shoes. -*From Will Clymer*

Jordyn Spangler-spending some extra time with a resident to clean out her closet. She went through clothing piece by piece to help the resident organize her things.-*From Meleny Bonnell*

Will Clymer-making a connection with a resident who had some concerns and making things go smoothly!-*From Kendra German*

Day Shift-they have been doing extra before they leave to set up the night shift, as they understand they are staff challenged.-*From Meleny Bonnell*

Environmental Services-helping to clean up a back up in the basement.-*From Will Clymer*

Ottawa County Sanitation-for assisting with a plugged pipe and saving the facility from paying for the basement floor to be cut! This saved our facility and the county hugely!-*From Will Clymer*

Devin Santiago-helping Lisa by going through the whole facility and figuring out which oxygen concentrators are Riverview's and which we are renting. He also went through the oxygen supplies and helped Lisa with what needed ordered!-*From Lisa Dobbelare*

Devin Santiago-fixing a resident's headphone set!-*From a resident's daughter in law*

William Clymer & Meleny Bonnell-for assisting Carla with giving a resident a COVID-19 test for a pre-admission screening. –*From Carla Scott*

Hannah Storey-a resident was out of her favorite beverage and Hannah clocked out for the day and returned after purchasing it for the resident with her own money!-*From Lisa Dobbelare*

Jodi Mittower-a shining star for working her normal 12 hour shift as a Nurse and then signing up to work 4 more hours as an Aide almost everyday since May. She really helped us out! -*From Sheila Hudson*

Anne Ashton-worked as an aide every time I asked her if she could. She was more than willing to help! It shows how much dedication both Jodi and Anne have to our facility and our residents!-*From Sheila Hudson*

Meleny Bonnell– assisted a resident at breakfast while in on a Saturday for a resident interview. -*From Bre Van Ness*

Jodi Mittower-took time to come down and feed a resident who was on a different unit for a short time so she had a familiar face. –*From Bre Van Ness*

Environmental Services-for planning an awesome week that other staff and our residents are taking great joy in!-*From Carla Scott*

Michelle Ish-for being such a good hostess for our negotiation team at the Courthouse.-*From Lisa Barrett*

Night Shift STNAs and Nurses-An agency aide spoke VERY highly about how much she likes our building. How organized our building is, how helpful and friendly our staff is and what great care we give to our residents! She only wants to work here!-*From Robin Pfeiffer*

John Pratt & Keith Kirby- in IT for all their help with our computers/Wi-Fi & printing at the courthouse Monday & Tuesday.-*From Robin Pfeiffer*

Kristen Bickel-she took a resident office to office delivering letters and pictures she colored for each of us, before she gave her a haircut. Kristen keeps a tight schedule keeping our residents all looking great, but she is ALWAYS willing to take time out to help the residents out in anyway she can! THANK YOU KRISTEN!!!-*From Kendra German*

Kim Geldien-was VERY helpful, cordial and courteous to me as I got the paperwork filled out and took care of all the stuff that needs to be done. She went "above and beyond" and I appreciate it. I had another question to ask her this morning and phoned her and she was just as nice as last night.-*From a Resident's Representative*

Environmental Services-for bringing joy throughout their special week to all residents and staff!!-*From Will Clymer*

Candi Cousino-Goes above and beyond in so many ways. Her compassion on the Lighthouse Unit is appreciated! She takes the time and her heart goes out to her residents! She is one of our best assets!-*From Meleny Bonnell*

Hannah Follman-agency aide told Lisa, Hannah was so kind and so nice that she decided to keep coming back to our building!-*From Lisa Dobbelare*

Jolene St. Clair - For always going above and beyond on whatever area she is working in. But does especially well on the Lighthouse Memory Care Unit learning about the residents' likes and dislikes. –*From Alisha Fouke*

Riley Knorr - Thank you for helping extra residents on Station 3 on a Sunday morning due to call offs. –*From Alisha Fouke*

Kaley Ivy - For rocking out station 3 over a weekend when we were staffing challenged-*From Alisha Fouke*

Lisa Woods-for helping Jane in her office with a pest!-*From Jane Wolf*

Danielle Monhollen-she worked in Activities and not only did the scheduled activities, but also got future activities set up, research a refrigerator for a resident and collected the residents' Wal-Mart list for shopping the next day! She really enjoyed the day and it showed! Thank you!-*From Lisa Barrett*

GiGi Day-She was out scrubbing an outside area of the facility early in the morning!-*From Will Clymer*

Pam Hatfield-for helping me on a very busy All Staff Meeting and COVID testing day. I really appreciated her seeing how busy I was and coming to help! This is why I love my Peeps!-*From Brenda Lochotzki*

Deb Wozniak, Carla Scott & Meleny Bonnell-helped to clean up an Assisted Living unit so Cara could give a virtual tour!-*From Cara Densic*

Margie Zunk-picking up half a shift on a Saturday, which was also her birthday, to help with staffing.-*From Jane Wolf*

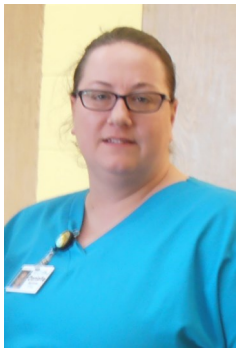
The Lighthouse Unit on Sunday 9/27-had some challenging situations, but they were able to rotate staff around to ensure that all residents had their needs taken care. –*From Meleny Bonnell*

Sheila Hudson-on and off the Lighthouse Unit all day helping out during a staff challenged day.-*From Genoveva Beaver and Marie McDonald*

Jane Wolf-for cleaning tables and wiping them down after lunch to allow the aides to tend to residents during their meals. –*From Genoveva Beaver and Marie McDonald*

#ViewCrew Team-We truly appreciate you!-*From Genoveva Beaver and Marie McDonald*

Jordyn Spangler-for helping in the dining room during breakfast-*From Genoveva Beaver and Marie McDonald*



October Shining Moments

Administrative Team—for donating and helping to serve coffee to staff on insurance blood work day. *–From Robin Pfeiffer*

Tammy Smith-for getting a resident's belongings and bringing them to the front lobby for a family in a hurry. They really appreciated the last minute request. *–From Brenda Lochotzki*

Ben Eldred- for educating, providing support, and moral support with the insulin pump on station 4!!!-*From Megan Finn*

Suzanne Barth-for being an awesome asset when running on staffing constraints! You are amazing! -*From Megan Finn*

Jodi Mittower & Nichole Bradley-finished giving all their flu shots to Station 1 residents on the 1st weekend of October!!!!-*From Lisa Dobbelare*

Denise DeTray - A big thank you for putting Mums in the courtyard for the residents to enjoy. You made their day a little brighter.-*From Brenda Lochotzki*

Amy Duty– helping out overnight on Assisted Living when staff challenged. She does little extras and really enjoys the residents and they really enjoy her.-*From Kendra German*

Kim Geldien & Brenda Lochotzki-Auxiliary Members and Riverview Employees, volunteered to change the Gift Shop window décor to a Fall motif. Thanks to these Auxiliary members for their efforts to brighten our windows and bring the Holiday season to our facility. *–From Bonnie Schimming Riverview Auxiliary*

Pam Hatfield-offered to help Activities with their shopping for residents. While she wasn't needed this week, the offer was appreciated!-*From Lisa Barrett*

Sharon Johnson-For helping out with care for a resident on Assisted Living! She was very helpful and I really appreciate her help.-*From Amy Gluth*

DJ Evans-For helping a resident into bed on Assisted Living. Thank you!-*From Amy Gluth*

Kimberly Jess-For going above and beyond to help a resident out and give me assistance on Assisted Living when needed! Thank you!-*From Amy Gluth*

Kelsey Perry-For being an excellent aide on Station 2. I appreciate your help!-*From Amy Gluth*

Deb Wozniak-is always very helpful to the aides. As she's cleaning and doing her norm, she will complete an unmade bed in rooms where a resident is having a shower and is always willing to do whatever is necessary to help make the day run smoother for us aides. Little things are BIG THINGS! *-From an anonymous Nursing Assistant*

Shannon Terry-Her ♡ assistance with our 1st Assisted Living Readmission from Rehab. It went very well thanks to her help!-*From Amy Duty*

Ken Traver-for taking care of a pest!-*From Kelly Schwan*

Station 2 Staff-After canceling visitation due to the county going to a Level 3 Emergency for COVID, a family told me they were going to set up a window visits. The family asked for someone to let the resident know they weren't coming in, just in case she remembered they were supposed to. I called Station 2 and Nancy said they already told all their residents. Give them shining moment please

for being ahead and keeping their residents informed ✸ *-From Amy Duty*

Candi Cousino-a "ray of sunshine" very proactive for her residents and working to educate herself on Memory Care. I just love her.-*From Meleny Bonnell*

#ViewCrew-the day the nurse practitioner was in for Audiology, every station had their residents ready to go for their appointment, and the day went so smoothly!-*From Meleny Bonnell*

Denise DeTray-adding Halloween lights to the courtyard!-*From Kendra German*

Brenda Lochotzki-offered to come in and help activities with their shopping day!-*From Lisa Barrett*

Station 1 Resident– A resident called to get more information about COVID in the community. She had an eye doctor appointment, that she felt was not urgent and was wanting to discuss the concerns about going vs. not going. She made the decision, this appointment was not urgent and she would have it rescheduled in another 2 weeks and see where things were at. "I would hate to bring something back to this building!" she said. Her thoughtfulness for her other residents and our staff is greatly appreciated!-*From Kendra German.*

Kelly Schwan-for coming in on her day off to clean out the birdcages, since the company that oversees them, is not able to come in-*From Amy Duty*

Environmental Services-for turning their Ice Cream Truck into a Halloween Truck to pass out candy to residents. –*From Will Clymer*

Random Weed Puller-THANK YOU!! It looks much better!-*From Will Clymer*

Brenda Lochotzki & Denise DeTray-For making the courtyard fall and Halloween festive!!-*From Carla Scott*

The Lighthouse Memory Care STNA's-had a group of residents playing an inflatable bowling game, they were all having so much fun and it was so nice to see smiles on everyone's faces during these times! -*From Bre Van Ness*

Jodi Mittower-for helping with staffing and picking up extra hours-*From Bre Van Ness*

Becky Rahm & Jodi Mittower-for coming in early and/or staying late to tag team staffing struggles.-*From Carla Scott*

Brian Coil & Robin Pfeiffer-for researching and putting information together for the Commissioners about Union Negotiations. –*From Kendra German*

Cara Densic-for hanging with Case Management for 8 years! She spends her days speaking with families and insurances. For knowing the finances behind the admissions. She does an excellent job and really learned the different insurances and people she has as contacts!-*From Carla Scott & Brian Coil*

Carla Scott, Robin Pfeiffer, Mary Diefenthaler, Margie Zunk and the Stations -helped with resident voting and it all went very smoothly!-*From Lisa Barrett*

Candi Cousino- she is always thinking of and finding new ways to help residents and their families. She is also a go-getter and is always looking for more ways to get education to help her with her residents-*From Bre Van Ness*

Kimberly Jess- she is flexible with her schedule and helped out this weekend by staying over to help with staffing –*From Bre Van Ness*

Carla Scott- volunteered to come in on her Sunday off for a 2p-6p shift to help with staffing.-*From Bre Van Ness*

Shannon Terry- For helping out with a resident on AL. Thank you! -*From Amy Gluth*

Kelly Schwan-for being a team player and helping out with meal times on station 3 a lot. She sometimes even comes down to help out without having to be asked. It's very appreciated. –*From Alisha Fouke*

Favorite Memories of 2020

In a crazy year, with restrictions and consistent change, our #ViewCrew continued to bring joy and love to our residents daily! These were a few of our favorites!

Thank You!

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Did you know... Riverview's most senior employee is Lisa Barrett, our Activity Director. Lisa has been with Riverview for 38 years! Thank you Lisa for all of your dedication throughout the years!

Riverview Healthcare Campus has serviced Ottawa County for 148 years as a County Owned and Operated Long Term Care facility. Thanks for continuing the Tradition!

Our Core Values:

"We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."