Riverview Breeze

Ottawa County Riverview Healthcare Campus September/October 2022

9th Annual Appel Open...a good time for a good cause!

Saturday, August 13 was a beautiful day for our 9th annual, Appel Open Golf Scramble! The Oak Harbor Golf Club was filled with Golfers, #ViewCrew members, laughter and fun...oh golf...yes, there was golf too!

Our Golfers enjoyed skilled holes, a ladies tee (by wearing the appropriate attire of course), betting holes and a hot dog at the turn, sponsored by Lucky Lee's Pest Control.

All our golfers, volunteers and visitors could take part in our 50/50 and raffles!

This year, with the generous donations for door prizes our top 4 teams walked away with great Gifts!

1st Place-Genoa Bank, choosing 4 Round trip Jet Express Tickets and a $100 Frosty's Gift Card donated by Dr. Michael Stone of Oak Harbor Veterinary Hospital.

2nd Place-Ottawa County Health Department, chose 8 steaks and 8 pounds of hamburger donated by Lenke Farms.

3rd Place-Denis McDonald, Rob Walker, Ben Wolfe, Kish Kurtiz chose $100 of Gifts Cards to Jolly Roger's donated by Jolly Roger's and Pam Hatfield

4th Place-Received a 4 person round of golf with a cart at the Oak Harbor Golf Course which was won by Bryce Rubie, Dale Kremer, Mike Masiker and Greg Haar.

Thank you to our #ViewCrew volunteers who helped: Lisa Barrett, Meleny Bonnell, Brian Coil, Cara Densic, Mary Diefenthaler, Lisa Dobbelare, Kendra German, Pam Hatfield, Michelle Ish, Robin Pfeiffer, Cathy Smarkel, and Jane Wolf,

Thank you to:

Platinum Sponsor:
Pete VanRunkle

Gold Sponsors:
Coppeler Heating & Electric, INC.
Genoa Bank
Lenke Farms

Silver Sponsors:
Appel Nutrition
Carl Koebel
Concept Rehab
Don & Toni Douglas
ECS Billing
Jim & Molly Sass
Marion Gomoll
Mark & Julie Stahl
Mark & Tammy Coppeler
Larry Fletcher of Shores & Island Ohio
Pfeiffer Farms
The Auxiliary at Riverview

Door Prize Sponsors:

Abby's "Short" Cuts
Brittany Wittman, Level V Executive Consultant at Rodan + Fields
The Cure
The Jet Express
Jolly Roger's
Kim & Mark Geldien
Kendra & Chad German
Kozy Corners
Lenke Farms
Luxuries by Lu
Mel's Blingy Buys
Miller Boatline
The Mockingbird on Mill Road
Pam Hatfield
Pfeiffer Farms
Oak Harbor Golf Club
Oak Harbor Veterinary Hospital
Ottawa County Riverview Healthcare Campus
Ottawa County Senior Resources
Rainbow Acres
Tes Smarkel of Country Hair Creations
Turtle Creek Creative Co.
US Bank

And special thanks to Chuck & Barb Benes of the Oak Harbor Golf Club and Leslie Rollheiser & Jim Priesman of Priseman's Printery for all their help in making this event a success!

Mark your calendar NOW for your 10th annual Appel Open which will be held on Saturday, August 12 at the Oak Harbor Golf Club!

September:

11-17 Environmental Services Week
18-24 Rehab Week

October:

3 Auxiliary Meeting 9:30am Oak Harbor Library

31 Staff & Resident Costume Party 2pm

Platinum Sponsor:

Pete VanRunkle

Gold Sponsors:

COPPELER HEATING & ELECTRIC, INC.

GENOA BANK

LENKE FARMS
419-266-1120

Our cutest golfer of the day, from Platinum Sponsor, Team VanRunkel, enjoying his hotdog sponsored by Lucky Lee's. Beth Gedert takes her swing! Team Genoa Bank with Riverview Administrator, Kendra German. Our hosts and owners of the Oak Harbor Golf Club, Barb & Chuck Benes.

"The (Ottawa Co.) Commish" & Larry Fletcher (from Shores & Islands Ohio). Team OCHD celebrating a great shot! Sally St. Clair, shows off all her winnings from the day! #ViewCrew Spouses Josh Wolf & Micah Lenke, proudly show off their ribbons for the day!

COVID-19 Update

At this time Riverview has 2 positive COVID-19 staff members. One case had potential exposure to our residents on Station 4, while the other case had no resident contact during the "infectious period" (48 hours prior to the start of symptoms or a positive test, if the person is asymptomatic).

PPE: Everyone in our facility is required to be in a surgical mask, unless working with a resident who has precautions that require use of an N95.

At this time, Ottawa County still is considered to have High Community Transmission, per the CDC. Eye Protection is required for all staff, contractors and volunteers throughout the facility. This is either goggles that completely incase the eyes or a face shield. Regular eye glasses are ***NOT*** consider appropriate eye protection.

*A facility was recently cited due to the HR Director walking through a hallway without the appropriate eye protection. This is an easy quick citation we need to AVOID!

Testing: Any staff member who is not considered "Up to Date" with their COVID-19 vaccinations, per the CDC's guidelines, must test at a minimum of twice per week (more if you are experiencing symptoms). Testing is offered Monday and Thursday evenings at 5:45pm by our receptionists and Tuesday and Friday Mornings at 6am.
At this time any staff member who worked on Station 4 during the day shift of Saturday, September 3, should also be testing due to possible exposure until Sunday, September 18. Please test twice per week, more frequently if you are experiencing symptoms.

Vaccines: The facility is working with our pharmacy to get the new CDC approved vaccines, which show to better protect against the new variants. When we know we can receive these, we will notify staff and residents. While we are awaiting more details, they are recommending this 2 months after any other boosters. At this time the original Pfizer/Moderna are not appropriate for booster shots, but may be used for a primary series.

Remember to give any updated vaccination card to Riverview's Administrator, Kendra German. We are required to report the vaccination status of our staff, contractors, volunteers and residents weekly.

Keep up the fight #ViewCrew, we know it is easy to let things slide but we have and are saving lives by doing what we are doing!

Resident Birthday

September:

10 Rosalia Hakin
12 Mabel Royster
20 Ron Payne
30 Larry Boldman

October :

6 Leisa Partin
29 Luella Pollard

Employee Anniversaries

September:

Lisa Barrett, ADC , Activities Director
(40 Years of Service)

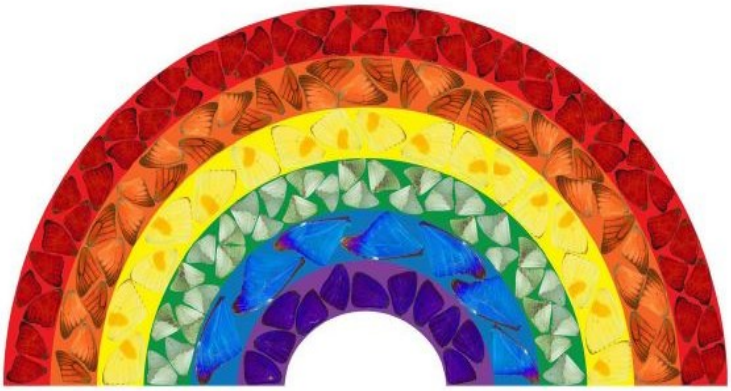
Mary Diefenthaler, Human Resources Assistant/Payroll
(19 Years of Service)

Rhiannon Neff, STNA
(12 Years of Service)

Alisha Fouke, RN, Day Supervisor
(7 Years of Service)

Brandy Kitzler, Food & Nutrition
(4 Years of Service)

Jessica Armentrout , RN
(1 Year of Service)



18,000 thank-yous

To those who moved department, volunteered and found new homes
To those who stayed and held the fort, to those who manned our phones

To those who came to work each day, and gave the best of care
To those who led and listened, and tried to keep things fair

To those who were a shoulder to cry on, to those who were a listening ear
You will never know your impact, how you helped us manage our fear

To those who created and crafted, found solutions to problems overnight
To those who led with integrity, ensuring we did things right

To those who helped from home, and those who stayed on site
To those who are yet to know their role, we know you'll do it right

A huge and heartfelt thank you – we're saying it aloud
You've really shown the best of us and continue to do us proud.

Written by Rebecca Boxall, lead nurse for retention at Guy's and St Thomas'

Damien Hirst, Butterfly Rainbow, 2020 ©Damien Hirst and Science Ltd. All rights reserved, DACS 2020

October:

Meleny Bonnell, LSW, Social Services
(16 Years of Service)

Nancy Ibos, LPN
(10 Years of Service)

Mandy Spencer, Environmental Services
(9 Years of Service)

Tiffany Hagan, STNA
(8 Years of Service)

Marie McDonald, STNA
(7 Years of Service)

Michelle Born, STNA
(4 Years of Service)

Julie Szczepanski, Environmental Services
(3 Years of Service)

Shannon Terry, LPN
(3 Years of Service)

Kelly Pena, Food Service
(2 Years of Service)

Bill Schomaker, RN, Night Supervisor
(1 Year of Service)

July Shining Moments

Jodi Mittower, LPN-for handling many scheduling difficulties and staying over so I didn't have to come in until 10pm.-*From Cara Densic, RN, Case Manager*

Jane Wolf, DTR, Food and Nutrition Director-Making follow up phone calls for kitchen repairs and help with ordering if I need her to. –*From Will Clymer, Environmental Services Director*

Jodi Mittower, LPN, Becky Rahm, STNA, Ben Eldred, LPN, Liz Decker, STNA, Diana Nordlund, LPN, Olivia Torres, STNA- Thank you for your help in celebrating the 4th of July with the Auxiliary. You helped make sure everyone had their shirts marked with a name and received the correct treat for their dietary needs. My peeps are the best around! Love ya! -*From Brenda Lochotzki, Receptionist & Auxiliary Member*

The Auxiliary at Riverview - Thank you to the Auxiliary members, Karen Schanke, Bonnie Schimming, Nancy Bolton Berry and Barb Libben for coming in on the 4th of July to help celebrate with the residents and staff. We laughed, joked, woke them up (they were glad we did), had conversations, and reminded them it was a special day and we cared about them. I love my Auxiliary peeps! -*From Brenda Lochotzki, Receptionist & Auxiliary Member*

Pam Ostheimer, Receptionist - Thank you for covering some hours for me during a family emergency! You're the best! -*From Brenda Lochotzki, Receptionist*

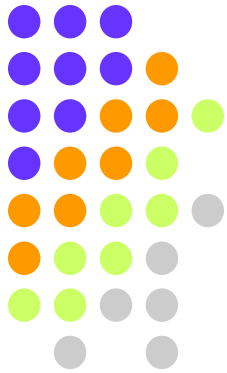
Megan Knecht, Food and Nutrition Manager-for putting away my stock before I even got here this morning. –*From Jane Wolf, DTR, Director of Food and Nutrition*

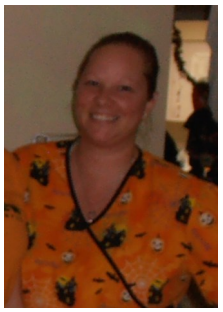
Chelsea Kitzler, Food Service-picked up stock today so I didn't have to. Greatly appreciated!-*From Jane Wolf, DTR, Director of Food and Nutrition*

Megan Finn, RN-my admission showed up at 2 on Cottage Cove, and she took the orders and got them entered for me, so I could assist the rest of the residents on the unit. –*From Carla Scott, LPN, MDS Assistant*

Kim Post, STNA- was especially thoughtful and caring of her fellow employees and residents when she took extra time to make sure that her activities were set up ahead of time so that she could give extra attention to the residents and help with meals between her daily activities. I appreciated her helpfulness and kind spirit. –*From Carla Scott, LPN, MDS Assistant*

Anne Ashton, LPN and Megan Forsythe, RN, Night Supervisor- a shining star for picking up after having 2 call offs. We appreciate you! -*From Sheila Hudson, Nursing Administrative Assistant*





July Shining Moments

Diana Nordlund, LPN- for changing her shifts to help out Thank you! *-From Sheila Hudson, Nursing Administrative Assistant*

Danielle Monhollen, STNA-having a concern with a resident who needed to take some fluid. Danielle knew just how to get the resident to take a few sips. She knows her residents so well and really helped in a difficult situation. *-From Carla Scott, LPN, MDS Assistant*

Amy Duty, RHIT, Medical Records Specialist - Thank you for covering for me for an unexpected Dr. appointment at the last minute. It was so appreciated! *-From Brenda Lochotzki, Receptionist*

Jane Vandersall, LPN-was assisting a resident with his meal and she was having great interactions with him! Just warmed my heart this morning. *-From Jane Wolf, DTR, Food & Nutrition Director*

Becky Lenke, APRN, FNP-C, Infection Preventionist/MDS Coordinator-for bringing in Friday Treats to share with the team! Thank you!-*Jane Wolf, DTR, Food & Nutrition Director*

Bill Klotz, Maintenance, Kyle Ranzenberger, Custodian and Jane Vandersall, LPN-they cleaned up a staff break area outdoors, even trimmed a bush in the area!-*From Will Clymer, Director of Environmental Services*

Alisha Fouke, RN Day Supervisor and Megan Forsythe, RN Night Supervisor-for adjusting staffing and handling it without having to call me in. So much appreciated! *-From Lisa Dobbelare, RN, Director of Nursing*

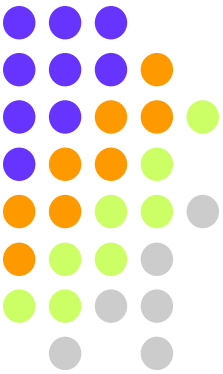
Chelsea Rollheiser, STNA-for staying over on Friday night so I did not need to come in and work after working all day! THANK YOU CHELSEA!!-*From Lisa Dobbelare, RN, Director of Nursing*

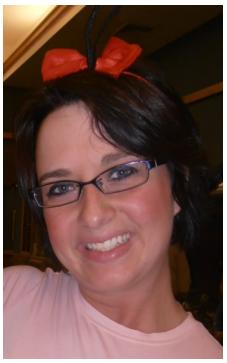
Mary Diefenthaler, HR Assistant/Payroll-helping me tremendously with staffing while Sheila is off! I so appreciate it and she gets my staffing mentality! *-From Lisa Dobbelare, RN, Director of Nursing*

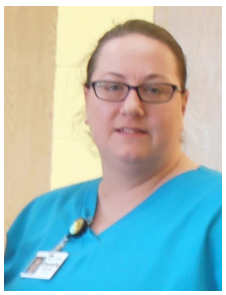
Jane Wolf, DTR, Food and Nutrition Director, Robin Pfeiffer, HR Coordinator, Pam Hatfield, Staff Accountant, Lisa Barrett, ADC, Activities Director, Kelly Schwan, STNA and Mary Diefenthaler, HR Assistant/Payroll-for assisting getting food for the residents at the fair, it all went well and we were done and back at Riverview in about a half an hour!-*From Kendra German, LNHA, Administrator*

Lisa Barrett, ADC, Activities Director-For organizing the fair order so it was so easily done! Even labels for the food so we weren't searching through wrappers!-*From Kendra German, LNHA, Administrator*

Olivia Torres, STNA-for coming in when not scheduled due to a call off, she saved our Administrative Nurse on-call from having to come in after working all day! Thank you! *-From Lisa Dobbelare, RN Director of Nursing*







July Shining Moments

Bill Klotz, Maintenance & Pam Hatfield, Staff Accountant-for making the fair food run go so well behind the scenes. Bill got us boxes and made handles. Pam got us all 5's and 1's to be able to split the money up to the different categories of food!-*Lisa Barrett, ADC, Activities Director*

Mary Diefenthaler, HR Assistant/Payroll & Robin Pfeiffer, HR Coordinator- for getting receipts with their orders. I had never thought of that before! It was very helpful!-*From Lisa Barrett, ADC, Activities Director*

Jennie Frazier, Speech Therapist-for educating a family on a new diagnosis for their loved one. She brought in a video as an example to show the resident and the family what could occur if the orders were not followed correctly. -*From Cara Densic, RN, Case Manager and Jane Wolf, DTR, Director of Food and Nutrition*

#ViewCrew-I will forever be grateful for all of the love and care I have received from you and your amazing staff here. I couldn't have gotten through this without you all. God sure did bless me by bringing me here. *A Current Resident, preparing for discharge back home!*

Lisa Barrett, ADC, Activities Director- a shining moment for taking my Hartford lunch service for tomorrow-*From Will Clymer, Director of Environmental Services*

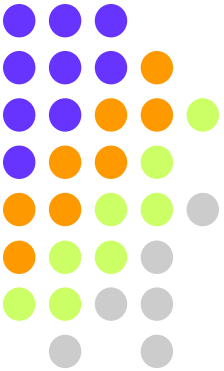
Kelly Schwan, STNA/Activities-Came in early and went everywhere she could to help. She just "hammered" it the minute she came in. -*From Lisa Barrett ADC, Activities Director & Lisa Dobbelare, RN, Director of Nursing*

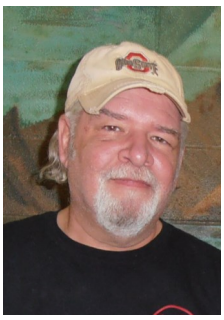
Olivia Rozanski, Hospitality/Activities -brand new to our facility and she had never done our activities but was trying her best to help. Really did a great job helping out for her first time!-*From Lisa Barrett, ADC, Activities Director*

Beth Schock, Receptionist-for staying over from her training, to help Kim finish all her admission paper work! Thanks for being a team player. -*From Cara Densic, RN, Case Manager*

Kyle Ranzenberger, Custodian-He really does a good job. I was restocking things and he told me to leave the boxes and he would take care of them. When I come in early, he is already working hard getting the floors swept before it gets busy. -*From Becky Lenke, APRN, FNP-C, Infection Preventionist & MDS Coordinator*

Sophie Bosket, Hospitality/Activities-on her 1st day of training, she did 3 new resident assessments and did them MORE than adequately, she did them excellently! It was her 1st day on the job and I was so impressed!-*Lisa Barrett, ADC, Activities Director*





July Shining Moments

Lisa Dobbelare, RN, Director of Nursing-for doing an admission on Friday and working hard through a process she isn't familiar with. -*From Amy Duty, RHIT, Medical Record Specialist*

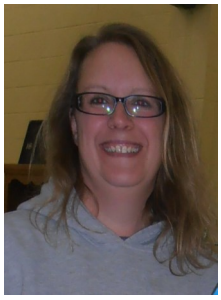
Cara Densic, RN, Case Manager-working hard to get an admission in from a hospital, who was not giving us needed information. -*From a Current Admission's Family*

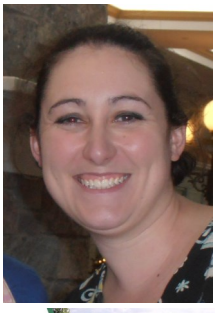
#ViewCrew-for always looking for ways to cut cost and bringing those ideas forward!-*From Brian Coil, CFO*

Val Meinke, Physical Therapist-she was getting ready to leave, but stayed to help us get a new resident settled in her new room. She was such a big help and it was greatly appreciated!-*Lisa Dobbelare, RN, Director of Nursing*

Lisa Barrett, ADC, Activities Director-I've heard singing in the hallway around the 2pm activity the past few days, when I peeked out my office door it was Lisa going to and from activities singing with one of our Memory Care Residents. It was so sweet! -*From Kendra German, LNHA, Administrator*

Do you have a "Shining Moment" when one of our #ViewCrew Members went above and beyond for you or your loved one? Let us recognize them! Please report your "Shining Moment" to Riverview Administrator, Kendra German, kgerman@co.ottawa.oh.us





August Shining Moments

Cara Densic, RN Case Manager-a shining star and a big thank you for helping me out on my 1st day back after carpal tunnel surgery. She went and got me a bag of ice and a pillowcase to get the swelling down in my hand. That was so nice of her and I want her to know it! *-Sheila Hudson, Nursing Administrative Assistant*

Robin Pfeiffer, Human Resources Coordinator- for helping me with edit slips while Mary was on vacation. Thank you Robin! *-From Sheila Hudson, Nursing Administrative Assistant*

Kyle Ranzenberger, Custodian-always appropriately wearing the correct PPE! *-From Lisa Dobbelare, RN, Director of Nursing*

Ben Eldred, LPN-Shining "Moon" (bigger than a star) moment for thinking out side the box with a new staffing idea that fit our nurses and their best areas of expertize in our facility very well. *-From Kendra German, LNHA, Administrator*

#ViewCrew Nurses-For being so understanding about changes to our structure and being great team players. *—From Kendra German, LNHA, Administrator*

Alisha Fouke, RN-worked really hard to get transportation for a resident whose transportation canceled. She called other transportation companies as well as the doctors office, trying to get the appointment rescheduled! *-From Meleny Bonnell, LSW, Social Services*

Sheila Hudson, Nursing Administrative Assistant-for recruiting staff to work so I didn't have to be here all day both Saturday and Sunday. *—From Lisa Barrett, ADC, Activities Director*

Erin Stevenson, STNA-volunteering to stay over so that activities could happen Saturday & Sunday. She worked the floor so that other STNAs could make Activities happen. *—From Lisa Barrett, ADC, Activities Director*

Kim Post, STNA/Activities-purchased some items for activities for our games. *—From Lisa Barrett, ADC, Activities Director*

Beth Schock, Brenda Lochotzki, Angie Evans, Pam Ostheimer Receptionists- for picking up extra hours to fill the schedule *—From Kim Geldien, Customer Service Representative*

Kendra German, LNHA, Administrator- for being nice and picking up the tab for pizza she really didn't owe for. *—From Kim Geldien, Customer Services Representative*

Sheila Hudson, Nursing Administrative Assistant-provided me my phone list and script to call families after my Walmart Trip. *—From Lisa Barrett, ADC, Activities Director*

Kyle Ranzenberger, Custodian-was helping a coworker with organizing his task for the day. He made him a list to help him know what to do. Also keeps our department positive when things get difficult—*From Will Clymer, Director of Environmental Services*

Pam Hatfield, Staff Accountant-for all that she does for the golf outing! Gathering gifts, setting up, keeping track of the gifts and scores throughout the event! It is greatly appreciated!! *-From Brian Coil, CFO, Kendra German, LNHA, Administrator & Robin Pfeiffer, Human Resources Coordinator*

A Resident-who encouraged a new staff member how good she was doing and to keep doing a good job! The resident told her we need to stay positive! *-From Lisa Barrett, ADC, Activities Director*

#ViewCrew-Just a few words of praise for the staff at Riverview. I received top-notch care. The ladies who took care of me were great. My needs were attended to efficiently and always with friendliness and good cheer, day or night. The therapists were absolutely wonderful. Thanks to them I am now able to walk better than I have in several years. They have my everlasting gratitude. And last but not least, the meals were absolutely delicious. Kudos to the dining staff. I didn't know institutional food could taste so good. My heartfelt thanks to one and all. On a scale of one to five you guys rate at least a ten. —*Emailed from a Discharged Resident*

Bill Schomaker, RN, Night Supervisor-tore the whole med cart apart to clean it and take out expired meds. He also helped me to take care of some of the resident's night routine and I appreciated that. —*From Lisa Dobbelare, RN, Director of Nursing*

Jane Wolf, DTR, Director of Food & Nutrition-for sharing her conference information with us to improved our food safety throughout the facility. *-From Kendra German, LNHA, Administrator*

Mary Diefenthaler, HR Assistant-she helped in the Hartford kitchen when a staff member needed to leave quickly! It was even payroll Monday, which is an even busier day for her. —*From Jane Wolf, DTR, Food & Nutrition Director*

Lizzie Reffitt, Therapy Program Director-a shining moment for taking the extra effort in making sure that things are presentable for patients and residents that are using our shower rooms. —*From Will Clymer, Director of Environmental Services*

Alisha Fouke, RN, Day Supervisor a shining star for staying over until 8pm so the Admin nurse didn't have to stay over. Thank you Alisha! *-From Sheila Hudson, Nursing Administrative Assistant & Becky Lenke, APRN, FNP-C, Infection Preventionist/MDS Coordinator*

Lisa Woods, Cook-working as Riverview cook and Senior Resources cook today after a coworker left sick. —*From Jane Wolf, DTR, Director of Food and Nutrition*

Pam Hatfield, Staff Accountant & Lisa Dobbelare, RN, Director of Nursing-for helping with door issues this morning *-Jane Wolf, DTR, Director of Food & Nutrition*

Robin Pfeiffer, HR Coordinator-for assisting with copier issues! *-From Lisa Barrett, ADC, Activities Director*

Trace German, Volunteer-for helping the business office in their storage room. *—From Brian Coil, CFO*

Nelson Duty, Maintenance-had quite a busy Monday morning right away and was the only Maintenance person here! I really appreciate him jumping in and doing what he had to do!*-From Robin Pfeiffer, HR Coordinator*

Kim Spencer & Joy Grogan, Food Services-a resident had already had his meal, but didn't remember and wanted another meal, and these two ladies knew what he liked and made a meal that satisfied him. Person Centered Care at it's best!*-From Cara Densic*

Val Meinke,, Physical Therapist, Becky Lenke, APRN, FNP-C, Infection Preventionist/MDS Coordinator Meleny Bonnell, LSW, Social Services-handling a very difficult Care Conference with professionalism. *—Jane Wolf, DTR, Director of Food & Nutrition*

Kim Post, STNA and Sophia Bosket, Hospitality- a shining star for helping to cover a coworker's shifts while she was away on bereavement. —From *Sheila Hudson, Nursing Administrative Assistant*

Becky Rahm, STNA- a shining star for working 4a-6p and 4a-4p two days in a row to help out on the night shift. *-From Sheila Hudson, Nursing Administrative Assistant*

Kendra German, LNHA, Administrator-a shining star for helping Lisa Barrett with happy hour. -From Sheila Hudson, Nursing Administrative Assistant

Val Meinke, Physical Therapist-a shining star for giving me some exercises to do for my hand after my carpal tunnel surgery. *—From Sheila Hudson, Nursing Administrative Assistant*

Val Meinke, Physical Therapist- I want to thank her for getting my mother motivated to get up and get moving. She has been doing things she hasn't done in a very long time and I know it was from her talks with Val. Thank you so much! *-An Outpatient Therapy Patient's Daughter*

Sheila Hudson, Nursing Administrative Assistant-For getting activities coverage on Saturday so I didn't have to come in. *—From Lisa Barrett, ADC, Activities Director*

Becky Rahm, STNA-covering the games during the weekend so I didn't have to work. *—From Lisa Barrett, ADC, Activities Director*

Lisa Barrett, ADC, Activities Director-for ending Happy Hour with Karaoke, singing songs a resident enjoys! It was a great way to end my work week and my heart smile!*-From Kendra German, LNHA, Administrator*

Liv Greener, PTA-for being positive during a negative conversation to show all sides of the situation. *—From Lisa Dobbelare, RN, Director of Nursing*

Michelle Born, STNA-a family was very complimentary of her care during their loved one's end of life. Was very comforting to have their mother in her care. *—From Jodi Mittower, LPN*

Pam Ostheimer, Receptionist-for picking up another shift for an ill coworker, and working the entire day unexpectedly. *—From Kendra German, LNHA, Administrator & Kim Geldien, Customer Service Representative*

Brian Coil, CFO- for showing patience with a family that was having difficulty with the screening machine.*-From Kim Geldien, Customer Service Representative*

Beth Shock, Angie Evans & Pam Ostheimer, Receptionist- for picking up extra shifts to fill the Information Desk Schedule. *—From Kim Geldien, Customer Service Representative*

Nancy Ibos, LPN-Nancy was swamped with work but took her time to help with breakfast and advocated for a resident when other staff was concerned about what she had not eaten, Nancy stepped up and said what she had eaten and when the resident said she was done Nancy accepted that and did not push and she was so incredibly sweet to the resident. Nancy is leading by example! Good job to Nancy.*-From Shelly Miller, Occupational Therapist*

Lizzie Reffitt, Therapy Director-I'm not sure what occurred, but I saw Lizzie giving a resident a long hug. It is so good to see her caring so much for our residents being newer to the building. *—From Will Clymer, Director of Environmental Services*

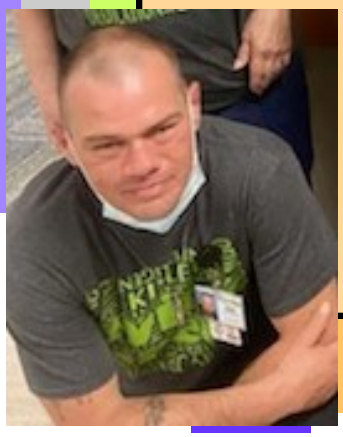
Judy Ranzenberger, FSW, Megan Knecht, Manager of Food & Nutrition, Jane Vandersall, LPN-for helping in the dining room while we were running a little late on the nursing side and they just kept things running in the dining room for the other residents. We appreciated it and I know that the residents appreciated it too!-*Carla Scott, LPN, MDS Assistant*

Kyle Ranzenberger, Custodian-With no maintenance here today I asked him to put our flags at half mass and he did it right away. THANK YOU!!!*-From Kendra German, LNHA, Administrator*

Megan Finn, RN, Day Supervisor-for switching her shift on Labor Day to help the night shift. *—From Sheila Hudson, Nursing Administrative Assistant*

Harvest Glen & Lighthouse Staff-I want to just say thank you to station 1 and station 3 for taking such good care of my grandpa for his last weeks.*-From a former resident's granddaughter*

Thank you!

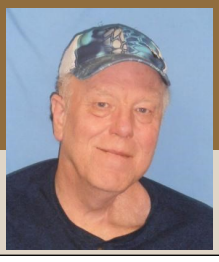


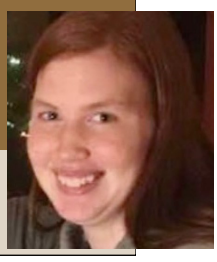
Riverview Healthcare Campus lebrates Environmental Services Week September 11-17, 2022

National Healthcare Environmental Services and Housekeeping Week is the time set aside each year to recognize the valuable contributions Environmental Services (Maintenance, Housekeeping, Laundry and Custodial) make in the continuum of care. These teams are integral participants in patient care and safety, customer satisfaction and infection control.

The Environmental Service Department at Riverview is made up of 11 individuals overseen by Director, Will Clymer. Many of these employees have been crossed trained to do different positions within the department. Daily these individuals work hard to make Riverview sparkle from top to bottom! During the week of September 11-17, make sure to thank our hard working Environmental Services Department!

Cathy Smarkel	Housekeeping	24 Years
Will Clymer	Director	18 Years
Bill Klotz	Maintenance	18 Years
Tina Focht	Laundry	14 Years
Deb Wozniak	Housekeeping	11 Years
Mandy Spencer	Housekeeping/Laundry	8 Years
Nelson Duty	Maintenance	7 Years
Julie Szczepanski	Housekeeping	2 Years
Kyle Ranzenberger	Custodial	8 Months
Randy Hines	Custodial	7 Months
Ellie Spencer	Float	6 Months
Total Riverview	Experience	104 Years





National Awareness Rehabilitation Celebration Week
September 18-24, 2022

Celebrate the powers of rehabilitation and share the message that through rehab there is hope, achievement and success! During this special week Riverview thanks our Therapists and Assistants. Through National Rehabilitation Awareness Celebration, the focus is on the nation's attention on capabilities rather than disability: and increases awareness of the tremendous power and impact of rehabilitation.

Each year Riverview's Therapy Provider, Concept Rehab, helps 70% of our Admissions return back into the community.

During the week of September 18 make sure you thank all of our Therapy Staff for the great job they do helping our residents build and maintain their strengths, abilities and independence!

Val Meinke, PT for 27 years at Riverview for 10 years.
Jen Jensen, COTA for 25 years at Riverview for 25 years.
Shelly Miller, OT for 13 years at Riverview for 13 years.
Liv Greener, PTA for 8 years at Riverview for 8 years.
Jennie Frazier, SLP for 8 years at Riverview for 5 years.
Lizzie Reffitt, COTA for 8 years and a Therapy Program Manager for 6 years, at Riverview for 6 months.

Thank you!

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Did you know... On September 13, 2022 our Activities Director, Lisa Barrett, will celebrate 40 years of being a #ViewCrew Member! Thank you Lisa for your endless dedication and loyalty to our entire facility! We appreciate you!

Riverview Healthcare Campus has serviced Ottawa County for 151 years as a County Run Long Term Care facility.

Our Core Values:

"We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."