# Riverview Review

Volume 1, Issue 1 SEPTEMBER 2025

## Dates to Remember In September

01—Labor Day (Administrative Offices will be Closed)

02—Riverview Safety Team Mtg @ 1pm

02—Housekeeping/Laundry/ Maint. Mtg @ 11am

07-13—Environmental Services Week

15-21—National Rehab Week

16—Monthly Quality Assurance Mtg @ 12:30pm

16—Nurses Mtg @ 6:30am or 6:30pm

23—STNA Mtg @ 6:30am or 6:30pm

23—Dietary Mtg @ 6:30pm

25—Dietary Mtg @ 2pm

## Upcoming Dates to Remember In October

6—Riverview Auxiliary Mtg @ 10am

6-10—Customer Service Week

7—Riverview Safety Team @ 1pm

12-13—Oak Harbor Apple Festival

12-18—National Case Management Week

13—Columbus Day (Except Nursing/Administration)

16—Nurses Mtg @ 6:30am or 6:30pm

19—Trunk or Treat

21—Monthly Quality Assurance Mtg @ 12:30pm

31—Halloween Party

## Fall Is Special

Fall is just around the corner, and to be honest, it is my favorite time of the year. Perhaps I like it due to the crisp days, chilly nights, and the beautiful fall colors that will be here before we know it.

Speaking of Fall, on September 23rd, the Riverview Auxiliary will be hosting a Fall Fun Party for Residents, Families and Staff beginning at 2:00 pm in the Multipurpose Room. Musician John Pickle will be providing the entertainment! There will be snacks, beverages, and great fellowship. Plan on stopping by for a wonderful event sponsored by the Riverview Auxiliary. We are very appreciative of the Auxiliary for sponsoring this for Riverview.

On September 11—12, Vytal Research, on behalf of the Ohio Department of Aging, will be visiting the Residents and asking them a number of things with regard to how they like living at Riverview. This bi-annual satisfaction survey, will provide us with invaluable feedback on how our residents feel about the services we provide at Riverview. Following the on-site visit with residents, resident families will receive a satisfaction survey to complete and return to Vytal Research. Family perception will give us yet another barometer as to how those we serve fell about Riverview. Once I receive the results of both surveys, I will share the results. It will benchmark Riverview compared to other facilities in Ohio, on a number of topics, though individual scores will not be made available,

I look forward to seeing you at the Fall Fun Party on the 23rd.

Your Partner in Caring,

Michael

# Environmental Services Week—September 7—13, 2025

National Healthcare Environmental Services Week is the time set aside each year to recognize the valuable contributions Environmental Services (Maintenance, Housekeeping, Laundry and Custodial) make in the continuum of care. These teams are integral participants in patient care and safety, customer satisfaction and infection control.

The Environmental Service Department at Riverview is made up of 11 individuals overseen by Director, Will Clymer. Many of these employees have been crossed trained to do different positions within the department. Daily these individuals work hard to make Riverview shine from top to bottom! During the week of September 7—13, make sure to thank our hard working Environmental Services Department.

## Fall Fun Party—Tuesday, September 23rd

* Residents, families, employees….you are invited to attend a fun-filled afternoon in the Multi-Purpose Room on Tuesday, September 23 at 2:00 pm.
* There will be live musical entertainment by musician John Pickle.
* Snacks, beverages and lots of fun. Plan to join us for a preview to Fall. Sponsored by the Auxiliary at Riverview.

# National Rehab Week

Celebrate the healing powers of rehabilitation and share the message that through rehab there is hope, achievement and success! During this special week Riverview thanks our Therapists and Assistants. Through National Rehabilitation Awareness Celebration, the focus is on the nation's attention on capabilities rather than disability; and increases awareness of the tremendous power and impact of rehabilitation.

During the week of September 15 make sure you thank all our Therapy Staff for the great job they do helping our residents build, and maintain, their strengths, abilities and independence.

## September Department Meetings

2nd—Housekeeping/Laundry/ Maintenance @ 11:00am

2nd—Riverview Safety Team @ 1pm

16th—Dietary @ 2pm or 6:30pm

18th—Dietary @ 2pm or 6:30pm

18th—Nurses @ 6:30am or 6:30pm

23rd—STNA @ 6:30am or 6:30pm

### *October Department Meetings*

7th—Riverview Safety Team @ 1pm

16th—Nurses @ 6:30am or 6:30pm

**2025 All Staff Meetings:**

**Thursdays**

2:30pm & 4:30pm

**Fridays**

6:15am & 1pm

**November 6 & 7**

RIVERVIEW HEALTHCARE CAMPUS

8180 W. State Route 163
Oak Harbor, Ohio 43449
Phone: 419-898-2851
Fax: 419-898-9501

www.riverviewhealthcare.com

**Be sure to come and browse our Adorable little GIFT SHOP!**

**Open Every Day from 11am - 2pm**

*Cash or Check Only*

**Gift Cards Available*

**RIVERVIEW HEALTHCARE CAMPUS** has serviced Ottawa County for 153 years as a County Owned Skilled Nursing Facility. We are also very proud that in 2020 we added Assisted Living to our list of services. In 2022 we were able to add Independent Living. Thanks for continuing the Tradition!

**Our Core Values:**

" We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."

## September Employee Celebrations

### Birthdays

06—Mary Diefenthaler
09—Megan Forsythe
11—Victoria Robbins-Leaser
13—Keri Grimm
14—Jesse Hillabrand
14—Danielle Turner
15—Kimberly Spencer
16—Kylie Evans
16—Carla Scott
17—Serena Reinbolt
23—Gary Stager
26—Autumn Capodice
26—Margie Zunk

### AUGUST New Hires

Kimberly Cutcher-Receptionist
Brooke Hensley-Hospitality
Audrey Ford-Hsking/Ldry/Cust
Latayshia Davis-STNA
Elijah Gibson-STNA
Jamie Wilson—LPN

### Anniversaries

Rhiannon Neff—15 years
Maria McDonald—10 years
Jesse Hillabrand—2 years
Sloan McDaniel—2 years
Brock Perry—2 years
Vickie Robbins-Leaser—1 year
Kimberly Stockmaster—1 year
Jenna Hafemeister—1 year