Dates to Remember In January

01—New Year's Day (Administrative Offices will be closed)

06—Riverview Safety Mtg @ 1pm

06—Housekeeping/Laundry Mtg @ 11am

19—Martin Luther, Jr. Day (Administrative Offices will be closed)

20—Monthly Quality Assurance Mtg. @ 12:30pm

20—Dietary Mtg. @ 2pm or 6:30pm

22—Dietary Mtg. @ 2pm or 6:30pm

26-30—National Activities Professionals Week

27—STNA Mtg @ 6:30am or 6:30pm

Upcoming Dates to Remember In FEBRUARY

02—Riverview Auxiliary Mtg @ 10am

02-06—FoodService Week

03—Riverview Safety Team Mtg @ 1pm

05—Quarterly All-Staff Mtgs @ 2:30pm or 4:30pm

06—Quarterly All Staff Mtgs @ 6:15am or 1pm

06—Staff "Souper" Bowl Potluck @ 10am—1:30pm & 9pm—11pm

06—Wear Red Day

16—President's Day (Administrative Offices will be closed)

17—Monthly Quality Assurance Mtg @ 12:30pm

19—Quarterly Quality Assurance Mtg @ 1:30pm

23—Activity Professional's Day

Riverview Review

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Staff Retention the Key in 2026

There is something about writing down things we want to accomplish. Do you know that when we put goals on paper, we are much more likely to accomplish them that had we not done so? Many set out to make New Year's resolutions, but most are forgotten before the calendar turns to February.

This year has been both busy and challenging. We have had the opportunity to serve more who need our services, as our overall occupancy has hit 75%, which is the highest it has been in several years, but there are more that need our services.

In 2026 we need to focus on staff retention, and making Riverview an exceptional place to work. In the last year, we have hired enough staff to fill every open position we have. Sadly, many have left. Our ability to serve more citizens of Ottawa County is dependent on our success in keeping the staff we hire and ensuring they feel welcomed and part of the Riverview family. I need your help in accomplishing this.

As we begin the new year, we must strive to improve upon 2025 staff retention rates, and reduce the dependence upon the use of contract agency use. Both of these will go a long way in determining success in 2026.

Thank you for all you do!

Your Partner in Caring,

Michael

National Activities Professionals Week

National Activities Professionals Week celebrates all people who work with resident's across the county to help them enjoy creativity, enthusiasm and live the fullest richest lives possible. Activities Professionals make a difference each and every day to residents and families by planning games, social events and assisting floor staff with every day care.

Our Riverview Team consists of Activities Director Margie Zunk, Kim Post, STNA, Andrea Carico, Trish Tallman, Julie Szczepanski, and Ellie Spencer. This team plays several kinds of Bingo, Left-Right Center, Nix the Six, they hold a Happy Hour each Friday afternoon and play many more games, crafts & events for our residents

Make sure you show your appreciation to these staff members during the week of January 26-30, 2026

thank you

Christmas Trees at Riverview

Our campus once again looked **AMAZING** for Christmas! Thank you to Barb Libben of the Riverview Auxiliary. Barb spent many hours coordinating with numerous volunteer groups to decorate the different trees around the building. As well as making sure all the decorations are in the right spot for the groups.

This year over 40 individual trees were decorated on our campus by friends, residents, staff, the Auxiliary and community groups: OSWCD, M fan-Shelly Schutte, OSU Alumni, Mary's Hair Design, Ottawa Co, Jr. Leaders 4-H Club, Riverview Industries, The Ornament Girl-Kennedy Heintz and Heather Tank, Zayne Howell, Wreaths Across America, Oak Harbor Apple Festival Royalty, PC Varsity Cheerleaders, Lisa M and friends, Goal Getters 4-H Club, St. John-Oak Harbor Youth Catechism Class, OH Varsity Cheerleaders, Ottawa County Jr Fairboard, and Residents of IL/AL.

The beautiful evergreen arrangements at the main entrance were donated by the Riverview Auxiliary and designed by Wistinghausen Florist.

Thank you to the Riverview Therapy Team for providing and decorating their own trees.

A big shout out to Margie Zunk and her staff, who delivers and takes down the trees. Thank you to all the Riverview employees who decorated their offices and departments.

RIVERVIEW HEALTHCARE CAMPUS

Be sure to come and browse our Adorable little GIFT SHOP!

Open Every Day from 11am - 2pm

Cash or Check Only

**Gift Cards Available*

RIVERVIEW HEALTHCARE CAMPUS has serviced Ottawa County for 153 years as a County Owned Skilled Nursing Facility. We are also very proud that in 2020 we added Assisted Living to our list of services. In 2022 we were able to add Independent Living. Thanks for continuing the Tradition!

Our Core Values:

" We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."

Employee Celebrations

Birthdays

08—Catherine Smarkel
09—Danielle Quinn
09—Audrey Ford
14—Rhiannon Neff
16—Sarah Haar
18—William Schomaker
28—Sheila Crum

December New Hires

Liyanna Melton—STNA
Marleta Chasteen—STNA

Anniversaries

Amy Duty—35 years
Dawn Gladieux—30 years
Margie Zunk—22 years
Jane Wolf—19 years
Kyle Ranzenberger—4 years
Andrea Carico—3 years
Cindy Parsons-Brundage-2 years
Tina Tasker—1 year