Dates to Remember In March

"Social Worker Month"

03—Riverview Safety Team Mtg @ 1:00pm

06—Employee Appreciation Day

09-13—LTC Administrator Week

16-20—Healthcare HR Professionals

17—St. Patrick's Day

17—Monthly Quality Assurance Mtg @ 12:30pm

17—Dietary Mtg @ 2:00pm or 6:30pm

17—Nurses Mtg @ 6:30am or 6:30pm

19—Dietary Mtg @ 2:00pm or 6:30pm

23-27—Medical Records Week

24—STNA Mtg @ 6:30am or 6:30pm

*****Housekeeping/Laundry—Every Monday & Tuesday of every month @ 11am—Attendance is required weekly on one day or the other*****

Upcoming Dates to Remember In April

"Occupational Therapy Month"

06– Riverview Auxiliary Mtg @ 10am

07—Riverview Safety Team Mtg @ 1:00pm

20-26—National Volunteer Week

21—Monthly Quality Assurance Mtg @ 12:30pm

21—Nurses Mtg @ 6:30am or 6:30pm

22—Administrative Professional's Day

RIVERVIEW REVIEW

Volume 1, Issue 1 **MARCH 2026**

Thank You For All You Do

I cannot say "thank you" enough about the great effort from all staff last week during our Annual Ohio Department of Health, ODH, Survey. In the pre-COVID days, ODH was required to conduct annual surveys every 9-15 months, and you usually could mark in on your calendar as to when they might make their visit. Those days are gone, as this was Riverview's first Annual Survey in 21 months.

Riverview had a number of minor citations, none of which had any adverse impact on the care delivered to our Residents. Given the fact that Riverview had not gone through an annual survey in nearly 3 years, this is an amazing accomplishment. I am very proud of the way you represented the exceptional care you deliver to our Residents each day. Thank you for an amazing job!

You will see a number of individuals from Mission Management Services at Riverview in the weeks ahead. Mission Management Services was hired to come along side Riverview and help us become stronger financially. Mission Management made their first visit to Campus last week in the midst of State Survey. When I toured them last week, they were very impressed with our beautiful Campus, and the longevity of so many of our staff. Make them feel welcome and do not hesitate to chat with them as they make rounds.

Your Partner in Caring,

Michael

SHINING MOMENTS

Station 3 for all their help

Nurses—Danielle & DJ for their help and collaboration

Nurse—Jill for her help on Station 1

Engagement Committee for decorating Courtyard—by Michael

Margie for taking a resident to ER—by Meleny

Meleny for picking up a resident at the hospital following an appointment—by Margie

Margie & Meleny for transporting a resident to an appointment—by Michael

Nelson for getting a lot of things accomplished in a short time—by Chuck

Becky for everything she has done over the last 6 months—by Emily

Meleny & Carla for transporting a resident to an appointment—by Michael

Jennifer O for great care and concern given to a resident and their family—by Sheila

Meleny for helping with slides for an in-service—by Becky

Meleny for taking resident to an appointment—by Carla

Nurse Rhonda for her great care—by Carla

Nancy for doing primary care—by Sheila

Danielle Quinn for helping Station 1—by Meleny

Housekeepers Vicky, Gary & Savannah for being proactive—by Meleny

Gary for moving equipment for residents—by Meleny

Amy for helping with Triple Check—by Brian

Gary for helping a resident on Station 5—by Carla

Kim Spencer for helping a co-worker—by Mary

MDS Team for helping with year-end changeover—by Brian

Kyle for taking down the Christmas decorations from the courtyard—by Becky

Gary for working over to clean an apartment—by Emily

Gary for always having a positive attitude—by Becky

Sarah, Kari, Rhiannon & Will for their help planning for the care of a resident—by Carla

Bill & Joyce Dreager for leading our church service during the snow storm. A Huge Thank You! What a wonderful team they make—by Tricia

Kyle for keeping our sidewalks clean during the snow storm. He truly had to go from door to door to door to door . Thank You—by Tricia

Ty for keeping our drives clear through the storm! We appreciate you—by Tricia

Kyle for shoveling a path for IL residents—by Katie

Julie,Andrea,Tricia & Ellie for always taking care of the Residents & for always making them Smile! - by Kimberly C.

Tricia for decorating and getting ready for the Valentine's Party/Mardi Gras parties—by Margie

Tricia for helping and taking over for me when I had a family emergency—by Margie

Activity Assistants—Andrea, Tricia, Julie, Ellie and Kim for all they do—by Margie

Social Worker Month

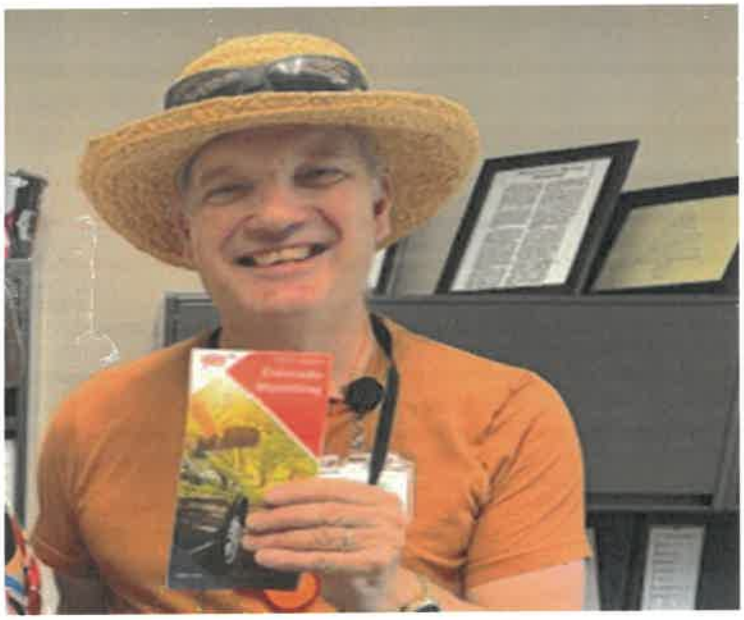
Meleny Bonnell, LSW
19yrs of Service

Meleny's primary duties include providing support for residents and their families. Meleny advocates for resident needs, coordinates discharge planning, and linking residents to community resources to address social and emotional needs.

Make sure you show your appreciation to Meleny during the month of March.

Thank You Meleny!

LTC Administrator Week



Michael Freeman, L.N.H.A., M.B.A.
3yrs of Service

Michael is responsible for the overall management and operations of Riverview, overseeing all departments including nursing, medicine, rehabilitation, dietary, activities, and environmental services, ensuring residents and family needs are met while adhering to government regulations and maintaining quality care standards. Some of his key duties include budget management, communication with residents, families, and healthcare professionals.

Please help us honor Michael during the week of March 10—14, 2026

thank you

Healthcare HR Professionals Week

Mary Diefenthaler & Megan Knecht
22yrs of Service 23yrs of Service

Mary primarily is responsible for managing the administrative aspects of human resources with Riverview including recruitment, onboarding new employees, maintaining employee records, processing benefits, handling employee inquiries, ensuring compliance with healthcare regulations, and supporting performance management activities.

Megan primarily supports Mary by managing administrative tasks related to employee records, recruitment, onboarding, benefits administration, payroll, compliance, and employee relations, ensuring smooth day-to-day operations with the healthcare facility while adhering to relevant regulations.

Make sure you show your appreciation to Mary and Megan during the week of March 18—22, 2026.

Thank You HR for everything you do!

thank you

Medical Records Week

Amy Duty, RHIT
35yrs of Service

Amy serves as the backbone of healthcare by maintaining, collecting, and protecting resident data. Here are some of her daily responsibilities; preparing patient charts and gathering information and documents from residents; ensuring that the medical records are organized, accurate and complete; creating digital copies of paperwork and storing the records electronically; filing the paperwork and reports of inpatients quickly and accurately; safeguarding patient records and ensuring that everyone complies with the HIPAA standards; transferring data into the facility's main system database; processing the records for admitting and discharging patients.

Make sure you show your appreciation to Amy during the week of March 23-27, 2026.

thank you

RIVERVIEW HEALTHCARE CAMPUS

Be sure to come and browse our Adorable little GIFT SHOP!

Open Every Day from 11am - 2pm

Cash or Check Only

Gift Cards Available

RIVERVIEW HEALTHCARE CAMPUS has serviced Ottawa County for 153 years as a County Owned Skilled Nursing Facility. We are also very proud that in 2020 we added Assisted Living to our list of services. In 2022 we were able to add Independent Living. Thanks for continuing the Tradition!

Our Core Values:

" We deliver to our residents a level of service that anticipates and exceeds their needs. We measure and evaluate the effectiveness of the services we provide from the viewpoint of those whom we serve. We require high standards of performance, professionalism and teamwork from our employees."

Employee Celebrations

Birthdays

01—Stormy Vallance

02—Haley Robison

08—Meleny Bonnell

13—Karla Ruphuy-Arce

15—Indyca Bonnell

20—Tina Tasker

31—Anne Ashton

February New Hires

Adriann Mitchell—Maintenance Foreman

Alivia Goetz—Dietary

Leslie Williams—RN

Leah Henry—STNA

Anniversaries

Carla Scott—30 years

Cara Densic—16 years

Deborah Wozniak—15 years

Pamela Ostheimer—5 years

Ellie Spencer—4 years

Michael Freeman—3 years

Megan Gould—2 years

Trisha Palmer—1 year